

Training Agenda
Home Health Care CAHPS Survey Webinar Update Training Session
January 30, 2025
12:00–2:00 P.M. Eastern Standard Time

Welcome and Overview

HHCAHPS Survey Participation Requirements and Updates

Protocols and Guidelines Manual, Version 17.0 Updates

HHCAHPS Vendor Oversight Highlights and Reminders

Maximizing HHCAHPS Response and Survey Quality

Reporting Reminders for Vendors

HHCAHPS Resources to Share with HHA Clients

HHCAHPS Data of Interest

Revised Survey Instrument: Next Steps

Adjourn