

Training Agenda
Home Health Care CAHPS Survey Webinar Update Training Session
January 31, 2024
12:00–2:00 P.M. Eastern Standard Time

Welcome and Overview

Participation Requirements and Updates

Protocols and Guidelines Manual, Version 16.0 Updates

Vendor Action: Updating Vendor Application Form

HHCAHPS Survey Administration and Vendor Oversight Updates

HHCAHPS Resources to Share with HHA Clients

HHCAHPS Data of Interest