

Training Agenda
Home Health Care CAHPS Survey Webinar Update Training Session

January 31, 2020
12:00–2:00 P.M. Eastern Standard Time

Welcome and Overview

Protocols and Guidelines Manual, Version 12.0

Best Practices for Survey Implementation based on Site Visits

Top Technical Assistance Topics

HHCAHPS Data of Interest

Future Efforts on HHCAHPS

Questions and Answers

Adjourn