

Training Agenda
Introduction to the Home Health Care CAHPS Survey Webinar Training
Sessions

<p>Session II, January 30, 2019 1:00–5:00 P.M. Eastern Standard Time</p>
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Welcome and Overview

Home Health Care CAHPS Survey Data Processing and Coding

The Home Health Care CAHPS Survey Website

Home Health Care CAHPS Survey File Preparation and Data Submission

HHCAHPS Data Submission and Vendor Authorization Reports

Home Health Care CAHPS Survey Oversight Activities

Analysis and Adjustment of Results

Public Reporting

Questions and Answers

Adjourn