

Training Agenda
Introduction to the Home Health Care CAHPS Survey Webinar Training
Sessions

Session I, January 29, 2019
1:00–5:00 P.M. Eastern Standard Time

Welcome and Overview

Background and Development of the Home Health Care CAHPS Survey

HHCAHPS Survey Roles and Responsibilities

Sampling Procedures

Survey Administration Procedures

Exceptions Request Form and Discrepancy Notification Report

Questions and Answers

Adjourn