

**Training Agenda**  
**Home Health Care CAHPS Survey Webinar Update Training Session**

**February 1, 2019**  
**12:00–2:00 P.M. Eastern Standard Time**

Welcome and Overview

Participation Requirements

HHCAHPS Survey Implementation Updates and Reminders

Vendor Authorizations and Missing File Submissions

Lessons Learned from Site Visits

Respondent Characteristics: Recent HHCAHPS Data

Public Reporting

Future Efforts on HHCAHPS

Questions and Answers

Adjourn