

Training Agenda
Home Health Care CAHPS Survey Vendor Update Webinar Training Session

<p>February 2, 2018 12:00 PM–2:00 PM Eastern Time</p>

Welcome and Overview

CY2018 Final Rule and APU Reconsiderations

Protocols and Guidelines Manual—version 10.0

Mail and Telephone Protocol Updates and Reminders

HHCAHPS Survey Implementation and QC Reminders

Public Reporting

Future Efforts on HHCAHPS

Important Upcoming Dates

Questions and Answers

Adjourn