

Training Agenda
Introduction to the Home Health Care CAHPS Survey Self-paced Training

Overview

Background and Development of the Home Health Care CAHPS Survey

HHCAHPS Survey Roles and Responsibilities

Sampling Procedures

Survey Administration Procedures

Exceptions Request Form and Discrepancy Notification Report

Home Health Care CAHPS Survey Data Processing and Coding

The Home Health Care CAHPS Survey Website

Home Health Care CAHPS Survey File Preparation and Data Submission

HHCAHPS Data Submission and Vendor Authorization Reports

Home Health Care CAHPS Survey Oversight Activities

Analysis and Adjustment of Results

Public Reporting