

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
JANUARY 2023–DECEMBER 2023**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	86	82	88	86	83	10	20	615
AL	89	84	92	89	87	113	27	22,714
AR	88	83	91	88	84	93	27	15,319
AZ	84	76	88	84	78	119	25	17,022
CA	82	76	87	84	82	1,088	18	97,936
CO	86	78	89	86	80	118	24	13,517
CT	83	76	87	84	81	61	22	10,517
DC	74	60	78	72	74	12	25	928
DE	85	80	89	88	83	15	23	3,695
FL	85	79	89	85	79	658	22	88,203
GA	86	80	89	87	82	96	22	22,472
GU	67	75	82	80	75	3	13	119
HI	85	79	88	86	83	11	24	2,593
IA	86	80	89	87	85	111	37	10,694
ID	85	81	89	86	80	44	29	7,097
IL	83	74	88	85	82	390	24	36,982
IN	84	78	89	87	81	134	28	19,996
KS	87	81	90	87	84	81	33	11,879
KY	89	85	91	89	84	87	27	19,196
LA	88	84	91	89	86	169	25	24,332

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MA	83	78	88	84	82	134	21	23,155
MD	83	75	87	83	79	50	24	13,702
ME	90	87	92	89	83	19	31	5,135
MI	84	75	88	85	80	247	25	32,108
MN	85	79	89	87	84	103	30	14,341
MO	86	80	90	88	84	108	31	19,798
MP	67	83	92	89	86	2	4	14
MS	89	85	92	89	86	42	24	15,623
MT	88	84	91	88	82	19	30	2,102
NC	87	81	91	88	84	154	24	32,495
ND	87	84	91	88	87	13	34	1,831
NE	87	81	90	88	84	50	34	6,361
NH	87	85	89	86	82	22	27	4,960
NJ	84	77	88	86	82	39	22	12,693
NM	84	78	88	85	80	60	25	6,190
NV	81	76	87	83	82	113	19	7,401
NY	81	76	86	83	80	96	23	32,675
OH	84	75	88	85	81	292	24	42,349
OK	88	82	90	88	85	193	28	22,695
OR	83	78	88	85	80	43	25	11,803

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PA	87	80	90	88	83	202	28	51,711
PR	84	74	89	83	68	33	19	4,142
RI	89	83	90	88	84	19	27	5,167
SC	88	82	91	88	84	65	25	17,768
SD	86	82	87	87	86	21	43	2,202
TN	87	82	91	88	84	113	26	25,869
TX	86	79	89	86	83	947	23	88,630
UT	84	78	89	85	76	70	24	10,238
VA	85	78	88	86	79	179	24	28,381
VT	87	84	89	87	82	10	31	3,071
WA	82	77	88	85	79	62	25	17,465
WI	83	78	89	87	82	74	31	13,327
WV	88	82	91	88	83	46	27	10,216
WY	85	84	89	86	79	23	29	1,295
US	85	78	88	86	82	7,076	24	1,012,739

These results are from patients who received at least two skilled care home visits at some point between January 2023 through December 2023.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>