

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2022–SEPTEMBER 2023**

| State | Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) | Patients who reported YES, they would definitely recommend the home health agency to friends and family | Patients who reported that their home health team gave care in a professional way | Patients who reported that their home health team communicated well with them | Patients who reported that their home health team discussed medicines, pain, and home safety with them | Number of Home Health Agencies Reporting | Response Rate | Number of Completed Surveys |
|--------------|--|--|--|--|---|---|----------------------|------------------------------------|
| AK | 87 | 83 | 89 | 86 | 83 | 10 | 20 | 609 |
| AL | 89 | 84 | 92 | 89 | 86 | 112 | 27 | 22738 |
| AR | 89 | 83 | 91 | 89 | 85 | 93 | 27 | 15111 |
| AZ | 83 | 76 | 88 | 83 | 78 | 120 | 24 | 16,842 |
| CA | 82 | 76 | 87 | 84 | 82 | 1,081 | 18 | 94,960 |
| CO | 85 | 77 | 88 | 86 | 79 | 120 | 24 | 13,868 |
| CT | 83 | 77 | 87 | 83 | 81 | 61 | 22 | 10,629 |
| DC | 71 | 58 | 75 | 70 | 72 | 12 | 24 | 872 |
| DE | 85 | 78 | 88 | 87 | 84 | 15 | 24 | 3,493 |
| FL | 85 | 79 | 89 | 86 | 79 | 648 | 22 | 85,072 |
| GA | 86 | 81 | 89 | 87 | 82 | 96 | 22 | 22,371 |
| GU | 68 | 76 | 84 | 80 | 77 | 3 | 14 | 132 |
| HI | 86 | 81 | 89 | 86 | 84 | 11 | 24 | 2,521 |
| IA | 86 | 80 | 89 | 87 | 85 | 111 | 36 | 10,768 |
| ID | 84 | 81 | 89 | 86 | 80 | 44 | 29 | 7,018 |
| IL | 84 | 74 | 88 | 85 | 82 | 395 | 23 | 36,890 |
| IN | 84 | 78 | 89 | 86 | 81 | 132 | 27 | 19,842 |
| KS | 85 | 80 | 89 | 86 | 83 | 82 | 33 | 11,938 |
| KY | 89 | 85 | 91 | 89 | 84 | 87 | 26 | 18,954 |
| LA | 89 | 84 | 92 | 89 | 86 | 170 | 24 | 24,256 |

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2022–SEPTEMBER 2023**

| State | Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) | Patients who reported YES, they would definitely recommend the home health agency to friends and family | Patients who reported that their home health team gave care in a professional way | Patients who reported that their home health team communicated well with them | Patients who reported that their home health team discussed medicines, pain, and home safety with them | Number of Home Health Agencies Reporting | Response Rate | Number of Completed Surveys |
|--------------|--|--|--|--|---|---|----------------------|------------------------------------|
| MA | 83 | 77 | 88 | 84 | 82 | 137 | 20 | 22,956 |
| MD | 83 | 75 | 87 | 84 | 79 | 50 | 23 | 13,787 |
| ME | 90 | 86 | 91 | 89 | 83 | 19 | 32 | 5,066 |
| MI | 84 | 76 | 88 | 85 | 81 | 253 | 25 | 31,950 |
| MN | 84 | 79 | 89 | 87 | 84 | 103 | 30 | 14,272 |
| MO | 86 | 80 | 90 | 87 | 84 | 109 | 31 | 20,201 |
| MP | 68 | 71 | 88 | 82 | 80 | 2 | 6 | 17 |
| MS | 89 | 85 | 92 | 90 | 86 | 42 | 24 | 15,042 |
| MT | 88 | 84 | 91 | 88 | 82 | 20 | 32 | 2,127 |
| NC | 87 | 81 | 90 | 88 | 84 | 154 | 24 | 32,669 |
| ND | 87 | 83 | 91 | 88 | 87 | 13 | 34 | 1,854 |
| NE | 87 | 80 | 89 | 87 | 84 | 51 | 33 | 6,269 |
| NH | 87 | 86 | 89 | 87 | 83 | 23 | 27 | 5,025 |
| NJ | 84 | 77 | 88 | 86 | 82 | 39 | 22 | 12,636 |
| NM | 84 | 78 | 87 | 85 | 79 | 59 | 25 | 6,367 |
| NV | 80 | 76 | 86 | 82 | 81 | 113 | 18 | 7,298 |
| NY | 81 | 75 | 86 | 82 | 80 | 99 | 23 | 32,851 |
| OH | 84 | 75 | 88 | 85 | 81 | 296 | 23 | 41,869 |
| OK | 87 | 81 | 90 | 88 | 85 | 194 | 28 | 22,509 |
| OR | 83 | 79 | 88 | 85 | 80 | 43 | 26 | 11,574 |

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2022–SEPTEMBER 2023**

| State | Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest) | Patients who reported YES, they would definitely recommend the home health agency to friends and family | Patients who reported that their home health team gave care in a professional way | Patients who reported that their home health team communicated well with them | Patients who reported that their home health team discussed medicines, pain, and home safety with them | Number of Home Health Agencies Reporting | Response Rate | Number of Completed Surveys |
|-------|---|---|---|---|--|--|---------------|-----------------------------|
| PA | 87 | 81 | 90 | 88 | 83 | 202 | 28 | 51,487 |
| PR | 84 | 74 | 86 | 81 | 69 | 33 | 20 | 4,161 |
| RI | 89 | 82 | 90 | 88 | 83 | 18 | 27 | 5,225 |
| SC | 88 | 83 | 91 | 89 | 84 | 65 | 24 | 17,594 |
| SD | 83 | 79 | 88 | 87 | 84 | 22 | 43 | 2,112 |
| TN | 88 | 83 | 90 | 88 | 84 | 113 | 26 | 25,879 |
| TX | 86 | 80 | 89 | 86 | 83 | 962 | 23 | 87,102 |
| UT | 84 | 77 | 89 | 84 | 76 | 71 | 25 | 10,391 |
| VA | 85 | 79 | 88 | 86 | 79 | 182 | 25 | 28,651 |
| VI | 91 | 88 | 93 | 90 | 86 | 2 | 19 | 36 |
| VT | 86 | 84 | 89 | 87 | 81 | 10 | 30 | 2,993 |
| WA | 82 | 77 | 88 | 85 | 79 | 61 | 24 | 16,639 |
| WI | 83 | 78 | 89 | 87 | 81 | 75 | 31 | 13,531 |
| WV | 88 | 83 | 91 | 89 | 83 | 46 | 27 | 10,194 |
| WY | 84 | 83 | 90 | 86 | 81 | 23 | 25 | 1,261 |
| US | 85 | 79 | 88 | 86 | 82 | 7,107 | 24 | 1,002,479 |

These results are from patients who received at least two skilled care home visits at some point between October 2022 through September 2023.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>