

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2022–JUNE 2023**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	87	85	89	87	83	12	20	608
AL	89	84	92	89	86	111	27	23,185
AR	88	83	91	88	85	93	27	15,105
AZ	82	75	87	84	78	123	24	16,865
CA	82	76	87	84	81	1,080	18	93,508
CO	85	77	88	85	80	121	24	13,853
CT	84	77	88	84	81	61	22	10,588
DC	71	61	77	73	70	12	26	895
DE	87	80	89	88	85	14	26	3,566
FL	84	78	88	85	79	645	21	83,414
GA	86	81	89	87	82	96	22	22,278
GU	65	80	82	77	77	3	14	131
HI	84	81	89	86	84	11	24	2,464
IA	86	80	89	87	85	113	36	10,848
ID	84	80	89	86	80	44	29	6,796
IL	83	74	87	84	82	400	23	36,673
IN	85	78	89	86	81	135	27	19,992
KS	86	81	89	87	83	82	34	12,048
KY	89	84	91	89	83	85	25	18,544
LA	88	83	91	89	86	169	24	23,773

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MA	82	76	88	85	82	138	20	22,847
MD	83	76	87	84	80	50	23	13,937
ME	90	87	92	89	83	20	32	5,065
MI	83	75	88	84	80	253	24	31,665
MN	84	78	89	86	84	105	30	14,513
MO	86	79	89	87	84	110	31	20,401
MP	64	64	86	79	80	2	7	21
MS	89	85	92	89	86	42	25	14,582
MT	88	84	91	88	81	20	31	2,138
NC	87	81	90	87	84	156	24	32,682
ND	87	83	91	88	87	13	35	1,862
NE	86	81	89	88	84	51	33	6,465
NH	87	87	90	87	84	23	27	5,061
NJ	84	77	87	85	81	39	22	12,563
NM	83	78	87	85	80	58	25	6,389
NV	83	76	87	83	81	108	19	7,272
NY	82	76	86	83	80	98	23	32,782
OH	84	75	87	85	81	300	23	41,889
OK	87	81	90	87	85	196	28	22,733
OR	83	79	88	85	79	44	25	11,396

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PA	87	81	90	88	83	203	28	51,414
PR	83	76	89	84	70	33	19	4,028
RI	89	82	90	88	83	19	27	5,942
SC	88	83	91	89	84	65	24	17,296
SD	85	80	88	87	85	22	41	2,157
TN	88	83	90	88	83	114	26	25,911
TX	86	79	89	86	82	963	23	85,858
UT	84	77	88	84	77	69	24	10,208
VA	85	78	89	86	79	179	25	28,812
VI	88	89	93	85	86	2	16	33
VT	86	84	90	87	82	10	30	3,055
WA	83	77	88	85	79	62	24	16,667
WI	84	78	89	87	81	76	31	13,842
WV	88	84	91	89	83	47	27	10,203
WY	83	82	90	86	82	23	26	1,269
US	85	78	88	86	82	7,123	24	998,092

These results are from patients who received at least two skilled care home visits at some point between July 2022 through June 2023.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>