

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2022–MARCH 2023**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	87	83	88	88	83	11	21	593
AL	89	84	91	89	86	111	28	23,521
AR	88	83	91	89	85	93	27	15,152
AZ	82	76	87	84	78	126	23	16,472
CA	81	75	86	84	81	1,074	18	91,928
CO	85	77	88	84	79	119	24	13,810
CT	83	77	87	85	81	61	22	10,777
DC	67	61	76	71	71	13	24	895
DE	86	80	88	87	86	15	25	3,729
FL	84	78	88	85	79	653	21	81,940
GA	85	80	89	86	82	98	22	22,156
GU	78	78	80	76	81	3	16	142
HI	84	80	89	86	83	11	24	2,406
IA	85	80	88	87	85	113	35	10,547
ID	84	81	89	86	80	44	29	6,580
IL	83	74	87	84	81	403	22	36,197
IN	85	76	89	86	81	137	26	19,887
KS	86	80	89	87	83	82	34	12,086
KY	89	84	91	89	83	85	25	18,263
LA	88	83	91	89	86	169	24	23,661

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MA	83	77	88	84	82	141	19	22,354
MD	82	75	87	84	80	50	23	13,918
ME	90	86	92	89	83	19	32	4,845
MI	84	75	88	85	81	260	24	31,170
MN	84	79	89	86	83	109	30	14,677
MO	85	79	89	87	83	112	30	20,269
MP	64	66	83	78	84	2	7	21
MS	90	85	92	90	87	42	26	14,326
MT	89	84	91	88	82	21	32	2,172
NC	87	81	90	87	83	157	24	32,724
ND	87	83	91	88	87	13	34	1,856
NE	86	81	89	87	83	52	33	6,674
NH	88	86	90	88	83	22	27	5,159
NJ	83	76	87	85	81	39	22	12,558
NM	83	78	88	84	79	57	25	6,400
NV	81	76	87	83	81	111	19	7,475
NY	82	76	86	83	79	98	23	32,721
OH	84	75	88	85	82	312	23	41,827
OK	87	81	90	87	85	197	27	22,320
OR	83	78	88	85	79	43	24	11,028

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PA	87	81	91	88	82	211	27	50,754
PR	83	78	89	84	70	32	19	3,870
RI	88	81	90	88	83	19	27	5,978
SC	87	83	90	89	84	65	24	16,950
SD	86	81	89	88	84	22	40	2,241
TN	88	83	91	88	84	115	26	25,897
TX	85	79	88	85	82	964	22	83,471
UT	85	78	88	84	77	68	24	10,113
VA	85	79	89	86	79	180	24	28,864
VI	86	88	91	81	83	2	17	32
VT	85	84	89	86	81	10	29	3,070
WA	83	77	88	85	78	62	24	16,461
WI	84	79	89	87	82	79	30	14,127
WV	87	84	90	89	83	48	27	10,448
WY	84	83	90	84	81	24	26	1,320
US	84	78	88	85	82	7,179	23	988,832

These results are from patients who received at least two skilled care home visits at some point between April 2022 through March 2023.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>