

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2021–JUNE 2022**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	85	82	89	88	85	11	20	611
AL	89	84	91	89	86	114	28	25,012
AR	88	84	91	89	85	93	28	16,008
AZ	82	75	86	83	76	126	22	16,330
CA	81	75	86	83	81	1,022	17	92,989
CO	82	76	88	85	79	122	24	14,125
CT	81	75	86	83	81	67	22	11,599
DC	69	57	74	72	69	12	19	859
DE	84	78	87	84	82	14	25	4,136
FL	84	77	88	84	77	659	21	84,087
GA	85	79	89	86	81	99	22	22,953
GU	81	82	88	82	71	3	12	118
HI	85	80	89	86	83	12	26	2,650
IA	86	80	88	87	85	113	35	10,740
ID	85	81	90	86	80	45	27	6,217
IL	82	74	88	85	82	423	21	37,191
IN	83	74	87	85	80	140	26	21,497
KS	85	80	89	87	83	86	32	13,084
KY	88	84	90	88	83	88	26	19,506
LA	89	84	91	89	86	172	24	23,515

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2021–JUNE 2022**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
MA	81	76	86	82	81	144	19	22,223
MD	82	74	87	83	79	50	24	14,280
ME	89	87	91	89	84	17	32	4,685
MI	83	75	88	84	81	275	23	31,646
MN	84	78	88	85	81	116	31	15,167
MO	87	80	90	87	84	118	30	20,710
MP	89	92	86	88	92	2	3	8
MS	89	84	92	89	87	43	26	14,303
MT	85	80	88	87	82	22	31	2,250
NC	87	81	90	87	84	159	24	33,105
ND	85	79	89	86	86	13	35	1,921
NE	85	79	89	86	82	52	33	6,824
NH	86	85	89	87	82	23	29	5,531
NJ	82	76	86	84	80	40	22	12,525
NM	86	79	89	85	80	61	25	6,492
NV	80	76	87	84	83	114	19	7,375
NY	81	74	86	82	78	102	23	32,170
OH	83	74	87	85	81	325	23	43,482
OK	87	81	90	88	85	200	27	23,242
OR	82	78	87	85	79	42	24	10,963

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2021–JUNE 2022**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
PA	87	81	90	88	83	219	28	51,312
PR	85	79	89	84	71	35	18	4,231
RI	86	81	89	87	84	19	25	5,634
SC	87	82	90	88	84	68	25	18,569
SD	87	84	90	88	81	23	39	2,341
TN	87	82	90	88	83	118	26	26,942
TX	85	78	88	85	83	997	22	83,004
UT	82	78	88	84	78	74	22	9,325
VA	84	78	88	85	78	177	24	28,517
VI	80	78	81	77	77	2	11	31
VT	84	84	89	86	82	10	31	3,320
WA	80	76	87	84	77	59	23	16,162
WI	85	78	88	86	82	76	30	14,677
WV	88	83	91	89	83	51	27	10,252
WY	82	78	86	82	75	27	26	1,472
US	84	78	88	85	81	7,294	23	1,007,918

These results are from patients who received at least two skilled care home visits at some point between July 2021 through June 2022.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>