

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2021–MARCH 2022**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	84	81	89	86	82	11	20	622
AL	89	84	91	89	86	114	28	25,370
AR	87	83	91	88	84	93	28	16,179
AZ	82	74	86	83	77	127	23	16,995
CA	81	75	86	83	81	1,026	18	96,911
CO	82	77	88	85	80	122	24	14,595
CT	81	76	86	83	80	68	22	11,864
DC	61	51	70	66	65	13	18	863
DE	87	81	89	86	83	13	28	4,306
FL	84	77	87	84	77	676	21	87,963
GA	85	79	89	86	81	99	23	23,511
GU	78	86	89	81	71	3	12	113
HI	84	79	89	86	83	12	26	2,714
IA	86	80	88	87	85	113	35	11,299
ID	85	81	90	87	80	46	27	6,397
IL	82	74	87	84	82	426	22	37,935
IN	83	75	87	85	80	140	27	22,422
KS	86	80	89	87	83	89	32	13,303
KY	88	83	91	88	83	89	26	19,901
LA	89	84	91	89	85	172	24	23,570

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MA	81	76	86	83	81	145	19	22,530
MD	83	75	87	84	79	50	24	14,514
ME	88	87	91	89	84	18	33	4,895
MI	83	74	88	84	81	288	23	32,562
MN	84	78	88	85	81	118	31	15,571
MO	86	80	90	87	84	118	31	21,027
MP	81	93	77	85	76	1	6	10
MS	89	85	91	89	86	43	26	14,309
MT	86	81	88	87	83	21	31	2,271
NC	87	81	90	87	84	159	25	33,934
ND	85	79	89	86	85	13	35	1,962
NE	84	77	88	86	81	53	33	6,953
NH	85	84	89	87	84	23	29	5,648
NJ	82	76	86	84	79	40	22	12,990
NM	86	78	89	85	80	60	25	6,536
NV	81	76	88	83	82	112	20	7,458
NY	81	74	85	83	78	104	23	33,207
OH	83	74	87	85	81	332	24	44,832
OK	87	81	90	88	85	200	28	23,481
OR	82	78	87	84	80	42	25	11,274

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PA	87	80	90	88	83	221	29	52,110
PR	84	78	89	83	71	33	19	4,296
RI	82	82	90	86	84	20	25	5,736
SC	87	82	90	87	84	68	25	19,507
SD	88	84	89	86	85	23	40	2,330
TN	87	82	90	88	83	116	26	27,318
TX	85	78	88	85	83	1,011	22	85,075
UT	82	77	88	85	79	76	22	9,320
VA	83	78	88	85	78	179	24	28,990
VI	78	79	84	81	81	2	12	36
VT	84	84	89	86	82	10	31	3,457
WA	81	76	87	84	78	59	23	16,403
WI	84	77	88	86	82	77	31	14,980
WV	89	84	91	89	83	52	27	10,214
WY	82	78	87	84	77	27	26	1,494
US	84	77	88	85	81	7,366	24	1,034,063

These results are from patients who received at least two skilled care home visits at some point between April 2021 through March 2022.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>