

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JANUARY 2021–DECEMBER 2021**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	84	81	89	86	80	10	19	582
AL	89	84	91	89	86	114	29	26,027
AR	88	83	91	88	84	93	28	16,321
AZ	82	75	86	83	77	126	23	17,490
CA	81	75	86	83	81	1,019	18	96,949
CO	83	78	88	85	80	122	25	14,986
CT	80	75	86	83	80	68	22	12,567
DC	61	50	69	64	67	13	18	845
DE	88	82	90	87	84	14	27	4,389
FL	84	77	87	84	77	693	22	90,780
GA	85	79	89	86	81	99	23	23,952
GU	77	87	87	82	76	3	13	113
HI	83	80	88	86	82	13	27	2,820
IA	86	80	88	87	85	113	36	11,940
ID	85	81	89	86	80	47	27	6,717
IL	82	74	87	84	82	426	23	39,007
IN	83	75	87	85	80	145	27	23,420
KS	86	80	89	87	83	90	33	13,488
KY	88	83	91	88	83	89	26	20,393
LA	89	83	91	89	86	172	24	23,972

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MA	81	77	86	83	82	148	20	23,316
MD	82	75	87	84	80	50	24	14,669
ME	89	87	91	89	84	19	33	5,153
MI	82	73	87	84	80	292	23	33,068
MN	83	78	88	85	82	120	32	16,168
MO	86	80	89	87	84	120	31	20,826
MP	78	91	82	84	74	1	7	11
MS	89	85	91	89	87	43	26	14,420
MT	86	82	89	86	82	21	30	2,315
NC	87	81	90	87	83	158	25	34,479
ND	86	81	90	87	85	13	34	1,903
NE	84	78	88	86	81	54	33	6,968
NH	84	85	89	87	82	23	29	5,808
NJ	82	76	86	84	79	40	22	13,167
NM	85	78	88	85	80	61	25	6,805
NV	81	77	88	84	82	113	20	7,784
NY	81	74	86	83	79	104	23	33,530
OH	82	74	86	84	81	345	24	46,550
OK	86	81	90	88	85	204	28	24,041
OR	82	79	87	84	80	43	25	11,429

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PA	87	80	90	87	83	218	29	53,043
PR	85	77	90	84	71	34	19	4,486
RI	82	82	89	86	84	20	25	5,881
SC	87	82	90	87	84	67	26	19,934
SD	88	83	90	87	84	23	41	2,275
TN	87	82	90	88	83	115	27	27,772
TX	85	78	89	86	83	1,040	23	86,550
UT	83	78	88	85	79	76	23	9,347
VA	83	77	88	85	79	181	25	29,334
VI	77	81	86	81	82	2	11	38
VT	85	85	89	86	82	10	31	3,496
WA	81	76	87	84	77	58	23	16,374
WI	84	76	88	86	82	77	31	15,435
WV	88	83	91	89	83	52	28	10,640
WY	87	84	89	86	78	26	27	1,541
US	84	77	88	85	81	7,440	24	1,055,314

These results are from patients who received at least two skilled care home visits at some point between January 2021 through December 2021.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>