

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
OCTOBER 2020–SEPTEMBER 2021**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>	<b>Number of Completed Surveys</b>
AK	82	82	89	86	78	10	20	641
AL	89	84	92	89	86	114	29	26,176
AR	88	83	91	88	84	93	29	16,224
AZ	82	75	87	83	77	126	24	17,906
CA	81	75	86	83	81	1,010	19	99,064
CO	83	77	88	85	80	121	25	15,101
CT	81	75	86	83	80	69	23	12,656
DC	66	54	71	69	68	12	20	835
DE	86	82	88	86	83	16	26	4,547
FL	84	77	87	84	78	695	22	92,981
GA	85	80	89	86	81	99	23	24,359
GU	80	88	87	82	76	3	14	120
HI	83	80	88	86	81	13	27	2,908
IA	86	80	88	87	85	113	36	12,194
ID	85	80	89	86	80	47	28	7,016
IL	83	75	87	84	83	428	24	40,466
IN	83	75	87	85	81	145	27	23,510
KS	85	80	89	86	83	89	34	13,650
KY	88	83	91	88	82	88	27	20,209
LA	89	83	91	89	86	172	24	24,286

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MA	81	76	86	83	81	149	21	23,588
MD	82	75	87	84	79	50	23	14,175
ME	89	87	91	89	85	19	34	5,284
MI	81	73	87	84	81	298	23	34,460
MN	83	77	87	85	82	121	32	16,589
MO	86	80	89	87	84	122	32	21,143
MP	86	90	90	91	83	1	7	9
MS	88	85	91	89	87	43	26	14,401
MT	85	82	90	87	81	21	29	2,296
NC	87	81	90	87	83	160	25	34,835
ND	87	81	90	87	86	13	34	1,792
NE	83	78	88	86	81	54	33	7,141
NH	86	85	89	86	82	23	29	5,747
NJ	82	77	87	84	80	40	22	13,151
NM	84	79	89	86	80	60	25	6,991
NV	81	77	88	83	82	111	21	8,118
NY	81	74	86	83	79	105	23	34,232
OH	82	74	86	83	81	352	24	47,352
OK	86	81	90	87	84	203	29	24,117
OR	83	79	88	84	79	43	25	11,852

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PA	87	80	90	87	83	220	29	53,423
PR	84	77	90	84	72	33	20	4,462
RI	82	82	89	86	83	21	25	6,053
SC	87	82	90	87	84	67	26	20,617
SD	88	84	90	88	85	23	42	2,213
TN	87	82	90	88	83	115	27	28,334
TX	85	79	89	86	83	1,050	24	88,222
UT	84	79	89	85	79	77	24	9,928
VA	83	78	88	86	79	181	25	29,455
VI	83	85	95	88	88	2	14	46
VT	85	85	89	86	81	10	32	3,420
WA	81	75	86	83	78	58	24	16,935
WI	84	76	88	86	81	78	31	15,929
WV	88	83	91	89	82	52	29	10,870
WY	86	83	89	87	81	25	26	1,500
US	84	77	88	85	82	7,463	24	1,073,529

These results are from patients who received at least two skilled care home visits at some point between October 2020 through September 2021.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>