

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2020–JUNE 2021**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	83	75	87	86	77	11	20	669
AL	89	85	91	89	87	115	30	28,429
AR	88	83	90	89	84	93	29	17,457
AZ	82	75	87	84	77	126	25	18,647
CA	81	74	86	83	81	1,010	19	101,313
CO	82	77	87	85	80	122	26	15,826
CT	82	76	87	84	80	69	24	13,373
DC	69	57	77	72	69	12	19	866
DE	86	82	88	86	84	16	27	4,663
FL	84	77	88	85	79	704	23	97,482
GA	85	80	89	86	82	98	23	25,805
GU	80	87	87	81	80	3	15	128
HI	84	81	89	87	82	13	28	2,978
IA	86	80	89	87	85	114	36	12,709
ID	85	80	89	86	80	48	29	7,430
IL	83	75	87	84	82	431	24	41,834
IN	83	75	88	85	80	146	28	24,705
KS	86	81	89	86	84	89	34	13,870
KY	88	84	91	88	82	89	27	21,588
LA	89	83	91	89	86	172	25	26,120

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2020–JUNE 2021**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
MA	82	77	87	84	82	147	22	24,106
MD	82	75	87	84	80	50	24	14,325
ME	88	86	90	89	84	19	34	5,339
MI	82	73	87	84	81	301	24	35,990
MN	83	77	87	84	81	120	33	17,090
MO	86	80	89	87	84	123	32	22,152
MP	83	89	88	90	79	1	7	8
MS	88	85	91	89	86	44	26	15,923
MT	85	82	90	86	81	21	29	2,437
NC	87	81	90	87	83	160	25	35,816
ND	86	83	89	86	86	13	35	1,809
NE	84	77	88	86	81	52	34	7,326
NH	86	85	89	86	82	23	30	5,992
NJ	83	77	86	84	80	40	23	13,364
NM	84	79	89	85	80	60	27	7,228
NV	81	76	88	83	82	112	22	8,468
NY	81	74	85	83	79	106	24	36,536
OH	83	74	87	83	81	351	25	48,512
OK	85	81	89	87	84	202	30	25,446
OR	82	78	87	84	79	43	26	12,447

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2020–JUNE 2021**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
PA	86	80	89	87	83	224	29	54,907
PR	84	78	90	84	72	33	22	4,816
RI	82	82	89	86	84	21	26	6,147
SC	86	82	90	87	84	68	27	21,447
SD	87	83	89	87	87	23	39	2,226
TN	87	82	90	88	83	114	27	30,554
TX	85	79	89	86	83	1,059	24	91,761
UT	84	78	89	85	79	75	25	10,372
VA	84	79	88	86	80	182	25	30,098
VI	85	86	96	89	90	2	15	49
VT	85	85	88	86	81	10	32	3,419
WA	81	75	86	83	79	59	25	17,571
WI	83	78	87	85	80	78	31	16,698
WV	87	84	91	89	83	54	30	12,331
WY	88	84	90	87	82	25	26	1,471
US	84	78	88	85	82	7,496	25	1,120,073

These results are from patients who received at least two skilled care home visits at some point between July 2020 through June 2021.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>