

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JANUARY 2019–DECEMBER 2019**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	85	80	87	83	81	11	22
AL	88	85	91	89	88	117	31
AR	87	83	91	88	86	90	32
AZ	81	76	87	84	80	116	26
CA	80	74	86	83	82	983	20
CO	83	76	87	84	81	122	27
CT	83	77	87	84	83	77	27
DC	74	57	77	71	77	16	23
DE	84	73	87	86	85	16	30
FL	84	77	88	85	80	702	25
GA	86	81	89	87	84	98	25
GU	79	74	88	83	82	4	18
HI	83	80	88	87	82	14	27
IA	86	81	89	86	86	116	40
ID	85	81	89	86	81	44	32
IL	83	74	87	84	84	462	26
IN	83	75	87	84	82	154	29
KS	86	81	89	87	85	87	36
KY	89	85	91	89	85	91	29
LA	88	83	91	88	88	173	28

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MA	82	77	87	84	84	143	24
MD	82	76	88	85	82	49	26
ME	88	88	90	89	85	20	35
MI	83	75	88	84	82	318	25
MN	82	77	87	85	82	118	34
MO	85	80	89	87	85	131	34
MP	92	64	78	69	82	1	8
MS	89	85	91	89	88	46	28
MT	85	80	89	86	82	23	33
NC	87	82	90	88	85	163	27
ND	86	81	88	87	84	13	34
NE	86	81	89	86	84	54	36
NH	87	85	89	87	83	22	33
NJ	82	76	87	85	83	42	24
NM	86	79	89	86	82	61	29
NV	80	75	87	83	82	100	25
NY	80	73	85	83	81	109	26
OH	83	74	87	84	82	374	28
OK	86	81	89	87	86	204	33
OR	82	77	87	84	80	40	27

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PA	86	80	90	87	84	244	31
PR	82	76	88	82	74	32	28
RI	84	79	87	86	84	20	27
SC	87	83	90	88	86	67	27
SD	87	83	91	87	87	24	39
TN	86	82	90	88	85	116	28
TX	84	78	89	85	85	1,142	27
UT	82	78	88	83	79	79	28
VA	83	78	88	85	81	186	27
VI	83	80	90	81	81	2	23
VT	83	84	88	86	83	10	34
WA	82	77	86	82	81	57	27
WI	83	78	87	85	82	84	33
WV	88	85	91	89	85	52	31
WY	82	80	87	86	79	22	30
US	84	78	88	85	83	7,661	27

These results are from patients who received at least two skilled care home visits at some point between January 2019 through December 2019.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.