

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2018–SEPTEMBER 2019**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	84	80	86	84	80	11	23
AL	88	85	91	89	88	117	31
AR	87	83	91	88	86	90	32
AZ	81	76	87	84	80	115	26
CA	80	74	86	83	82	982	20
CO	84	77	88	85	82	123	28
CT	82	77	86	84	83	77	28
DC	80	62	83	74	76	16	21
DE	84	72	87	85	84	18	31
FL	84	78	88	85	80	709	25
GA	85	80	89	86	83	98	25
GU	78	79	89	84	84	4	21
HI	82	80	88	86	82	14	28
IA	85	80	89	86	86	116	40
ID	84	79	89	86	80	44	32
IL	83	75	88	85	84	475	27
IN	84	74	87	84	81	156	29
KS	86	81	89	87	85	88	37
KY	89	84	91	88	85	93	29
LA	88	83	91	88	88	176	28

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MA	82	78	87	84	85	148	24
MD	82	75	87	84	81	49	27
ME	87	87	91	89	86	20	37
MI	82	75	87	84	82	316	25
MN	82	77	87	84	82	119	34
MO	86	81	90	88	85	130	35
MP	91	51	88	79	85	1	11
MS	89	84	92	90	88	46	28
MT	85	79	88	86	83	24	34
NC	87	82	90	88	85	162	26
ND	86	80	88	85	83	14	33
NE	85	80	88	86	84	52	37
NH	86	86	89	87	85	22	33
NJ	82	76	87	85	83	42	24
NM	85	80	89	86	82	61	29
NV	79	76	87	82	82	101	25
NY	80	74	85	83	81	110	27
OH	82	74	87	84	82	375	29
OK	86	81	89	87	86	204	33
OR	81	76	87	84	81	40	27

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PA	86	79	89	87	84	247	31
PR	85	78	89	81	74	31	30
RI	83	78	87	86	84	20	28
SC	87	82	90	89	86	66	28
SD	87	84	90	87	86	24	39
TN	86	82	90	88	85	117	29
TX	85	79	89	86	85	1,144	28
UT	83	78	88	83	79	80	28
VA	83	78	88	85	82	188	28
VI	81	78	90	81	82	2	29
VT	84	84	88	85	82	10	35
WA	81	77	87	83	80	57	27
WI	84	77	88	86	83	86	33
WV	88	85	91	89	85	53	32
WY	83	80	87	85	80	21	32
US	84	78	88	85	83	7,704	27

These results are from patients who received at least two skilled care home visits at some point between October 2018 through September 2019.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.