

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2018–JUNE 2019**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	84	79	86	85	82	11	23
AL	88	85	91	89	88	117	31
AR	87	83	91	89	86	92	32
AZ	81	76	87	84	80	114	26
CA	80	74	86	83	82	985	21
CO	83	77	88	85	81	123	27
CT	82	76	86	84	82	79	28
DC	77	61	83	75	77	15	21
DE	85	74	89	86	83	17	33
FL	84	78	88	85	80	708	25
GA	85	80	89	86	84	98	25
GU	80	78	89	84	88	4	19
HI	80	79	87	86	82	14	27
IA	86	80	88	86	86	118	40
ID	84	79	89	86	81	45	32
IL	82	74	87	84	84	483	27
IN	83	74	87	84	82	157	30
KS	85	81	89	86	85	88	36
KY	88	84	91	88	85	93	29
LA	88	83	91	89	88	177	28

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MA	82	77	87	84	85	148	24
MD	82	75	87	84	81	49	27
ME	86	88	92	89	86	20	38
MI	82	75	88	84	83	319	26
MN	83	77	87	85	82	121	35
MO	86	81	90	87	85	130	35
MP	95	63	93	86	91	1	11
MS	89	85	92	89	88	46	29
MT	84	80	88	86	82	24	34
NC	86	81	90	88	85	162	26
ND	85	81	89	87	84	13	35
NE	85	80	88	86	84	51	37
NH	86	85	89	87	85	22	33
NJ	82	76	87	85	83	42	24
NM	85	79	89	86	82	61	30
NV	80	75	87	83	83	102	26
NY	79	73	85	82	81	110	27
OH	82	75	87	84	83	378	29
OK	86	81	89	87	86	207	34
OR	80	76	87	84	81	41	27

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PA	86	79	89	87	84	250	31
PR	85	79	89	82	74	31	30
RI	84	80	88	86	85	19	29
SC	87	83	90	89	86	63	27
SD	85	81	90	87	85	25	40
TN	86	81	90	88	84	119	29
TX	85	79	89	86	85	1,153	28
UT	82	78	87	83	80	81	28
VA	83	78	88	85	82	188	28
VI	81	80	90	83	82	2	30
VT	84	84	87	85	82	10	35
WA	81	77	87	84	80	57	28
WI	83	76	88	85	82	88	34
WV	88	85	91	89	85	56	32
WY	84	83	87	86	81	20	33
US	84	78	88	85	83	7,747	28

These results are from patients who received at least two skilled care home visits at some point between July 2018 through June 2019.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.