

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2018–MARCH 2019**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	85	81	87	85	82	11	22
AL	88	84	91	89	88	118	31
AR	88	84	91	89	85	91	32
AZ	82	76	87	84	80	113	27
CA	80	74	86	83	82	981	21
CO	83	77	88	85	81	123	28
CT	82	76	86	83	82	80	28
DC	73	58	81	76	77	15	21
DE	85	80	89	85	82	16	28
FL	84	78	88	85	80	711	25
GA	85	80	89	86	84	98	25
GU	78	79	87	84	84	4	19
HI	80	79	87	86	83	14	27
IA	86	81	89	86	86	118	40
ID	84	79	89	86	80	45	32
IL	82	74	87	84	83	488	28
IN	83	75	87	84	81	157	31
KS	85	81	89	86	85	88	36
KY	88	84	91	88	85	94	30
LA	88	83	91	89	87	178	29

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MA	82	77	87	84	85	153	24
MD	82	76	87	84	81	50	27
ME	86	87	91	90	86	20	39
MI	83	75	88	85	83	327	26
MN	82	77	87	85	82	121	34
MO	86	81	90	87	86	133	35
MP	88	62	94	93	94	1	10
MS	89	85	92	90	88	46	29
MT	83	79	88	86	82	24	34
NC	87	81	90	88	85	164	26
ND	86	83	90	87	86	13	36
NE	84	79	88	86	83	53	37
NH	87	85	89	87	84	22	32
NJ	82	76	87	85	83	42	25
NM	84	80	89	86	82	62	30
NV	81	76	88	83	83	102	26
NY	79	74	85	83	80	112	27
OH	82	74	87	84	82	387	29
OK	85	81	89	87	86	210	34
OR	80	76	87	84	82	41	27

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PA	86	79	89	87	84	252	31
PR	85	80	89	83	75	31	28
RI	85	81	88	86	84	19	30
SC	87	83	91	89	86	62	27
SD	86	81	90	87	85	24	41
TN	86	81	90	87	84	119	29
TX	85	79	89	86	85	1182	29
UT	82	77	87	83	79	81	29
VA	83	78	88	85	81	187	28
VI	82	83	90	85	78	2	31
VT	84	84	87	85	82	10	35
WA	81	77	87	84	80	58	28
WI	82	76	88	86	82	84	34
WV	88	86	91	89	85	58	32
WY	84	81	88	86	80	20	34
US	84	78	88	85	83	7815	28

These results are from patients who received at least two skilled care home visits at some point between April 2018 through March 2019.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.