

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JANUARY 2018–DECEMBER 2018**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	83	78	87	86	81	11	23
AL	88	84	91	89	88	119	31
AR	87	83	90	88	85	94	32
AZ	81	76	87	84	80	113	27
CA	80	74	86	83	82	965	21
CO	82	78	88	85	82	125	28
CT	81	76	86	83	82	81	28
DC	75	53	79	72	72	16	21
DE	84	79	88	84	81	16	28
FL	84	78	88	85	80	703	26
GA	85	80	89	87	83	98	25
GU	78	79	87	84	82	4	16
HI	80	78	87	87	84	14	27
IA	86	81	88	86	86	119	40
ID	83	80	89	85	81	44	32
IL	82	74	87	84	83	488	28
IN	83	76	87	85	82	158	31
KS	84	80	88	86	85	86	37
KY	88	84	91	88	85	95	30
LA	88	83	91	89	87	178	29

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MA	83	78	87	84	85	153	25
MD	83	76	88	85	81	49	28
ME	89	86	91	90	86	19	40
MI	82	75	87	84	82	332	26
MN	82	77	87	84	83	120	34
MO	86	80	90	88	85	133	36
MP	79	57	89	86	92	1	11
MS	89	86	92	89	88	45	29
MT	83	80	88	86	81	24	34
NC	87	81	90	88	85	165	26
ND	85	83	90	87	86	13	36
NE	84	79	88	85	84	52	37
NH	87	85	89	87	84	21	33
NJ	82	77	87	85	83	41	25
NM	84	80	89	86	82	61	30
NV	80	75	88	83	83	101	26
NY	79	74	85	82	80	114	27
OH	82	73	87	84	82	385	30
OK	86	81	89	87	85	209	35
OR	80	76	87	84	82	44	28

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PA	85	79	89	87	83	246	32
PR	85	79	89	83	75	31	27
RI	86	81	89	86	84	18	30
SC	87	83	91	89	86	61	27
SD	85	80	89	86	84	24	40
TN	86	82	90	88	85	118	30
TX	85	79	89	86	85	1202	29
UT	82	76	87	83	78	81	30
VA	84	78	88	85	81	187	28
VI	83	88	87	85	73	1	40
VT	84	85	88	85	83	10	35
WA	81	77	87	84	80	58	28
WI	81	76	88	85	82	84	34
WV	89	85	91	89	85	58	32
WY	85	80	89	87	80	20	33
US	84	78	88	85	83	7808	28

These results are from patients who received at least two skilled care home visits at some point between January 2018 through December 2018.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.