

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2017–SEPTEMBER 2018**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	83	80	88	87	83	11	22
AL	88	84	91	89	88	126	31
AR	88	83	90	88	86	92	32
AZ	81	75	87	84	80	111	27
CA	80	74	86	83	82	959	21
CO	82	77	87	85	81	126	29
CT	82	77	86	84	83	81	29
DC	73	52	78	71	70	16	22
DE	85	78	88	84	82	16	29
FL	84	78	88	85	80	712	26
GA	85	80	89	87	83	97	26
GU	74	79	87	81	78	4	13
HI	82	79	87	88	85	14	27
IA	86	82	88	86	86	118	41
ID	83	81	89	85	80	44	32
IL	82	74	87	84	84	502	28
IN	83	76	87	85	82	159	31
KS	84	80	88	86	85	88	38
KY	88	84	91	88	85	95	30
LA	88	83	91	89	87	179	29

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MA	83	78	87	84	84	154	25
MD	82	77	88	85	81	49	28
ME	89	87	91	89	85	20	39
MI	82	74	88	84	83	335	26
MN	82	76	87	84	82	120	34
MO	86	81	90	87	85	135	36
MP	73	64	89	81	95	1	11
MS	89	86	92	89	88	45	29
MT	83	80	88	86	81	24	35
NC	87	81	90	88	86	164	26
ND	87	84	91	89	87	13	36
NE	83	77	87	85	84	54	37
NH	86	83	89	86	84	21	33
NJ	82	77	87	85	83	41	25
NM	85	80	89	86	82	62	29
NV	80	75	87	83	82	98	26
NY	79	74	84	82	80	114	27
OH	81	73	87	84	82	389	30
OK	86	81	90	87	85	212	35
OR	80	77	87	84	80	46	28

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PA	85	78	89	87	83	251	32
PR	85	80	90	84	76	31	25
RI	86	81	89	86	84	18	30
SC	87	83	91	88	86	63	27
SD	84	79	89	86	85	25	40
TN	86	83	90	88	85	117	30
TX	85	79	89	86	85	1,219	29
UT	82	76	86	82	78	83	30
VA	84	78	88	85	81	188	28
VI	73	81	85	78	79	1	31
VT	84	85	88	85	83	10	35
WA	81	77	87	84	80	57	28
WI	81	76	88	86	83	85	34
WV	88	85	91	89	85	53	32
WY	85	79	89	86	81	20	33
US	83	77	88	85	83	7,868	28

These results are from patients who received at least two skilled care home visits at some point between October 2017 through September 2018.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.