

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2017–JUNE 2018**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	83	81	87	87	85	10	23
AL	88	84	91	89	88	127	31
AR	88	83	90	88	85	93	33
AZ	81	75	87	84	81	111	27
CA	80	74	86	83	82	937	21
CO	83	77	88	85	81	123	29
CT	81	76	86	84	83	82	29
DC	73	54	79	73	70	16	23
DE	84	79	89	84	84	16	29
FL	84	78	88	85	80	700	26
GA	84	80	89	86	83	94	26
GU	74	79	86	80	73	4	14
HI	84	81	88	87	86	14	27
IA	86	81	88	86	86	120	42
ID	84	81	89	85	80	43	32
IL	82	74	87	84	84	497	28
IN	83	76	87	85	82	161	31
KS	84	80	88	86	84	88	38
KY	88	85	91	89	84	96	31
LA	88	83	91	89	87	180	29

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MA	83	78	88	85	84	148	26
MD	83	76	88	85	81	49	27
ME	88	87	90	89	85	19	39
MI	83	74	87	84	82	332	26
MN	81	75	87	84	83	120	35
MO	86	80	90	87	85	136	36
MP	87	83	78	80	96	2	5
MS	89	86	92	90	88	45	29
MT	84	80	88	86	83	24	34
NC	87	82	90	88	86	164	27
ND	87	83	90	88	86	13	39
NE	83	78	88	86	84	53	38
NH	86	84	89	86	84	20	34
NJ	82	77	87	85	83	40	25
NM	85	80	89	86	81	62	29
NV	79	76	86	82	82	100	26
NY	79	74	84	82	80	116	27
OH	81	73	86	84	82	382	30
OK	86	81	90	87	85	213	35
OR	79	76	86	84	80	48	28

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PA	85	78	89	87	83	249	32
PR	84	79	90	84	76	25	22
RI	84	80	89	86	84	19	30
SC	87	82	90	88	86	65	27
SD	86	80	89	86	85	25	40
TN	86	82	90	88	85	118	30
TX	85	79	89	86	85	1,215	29
UT	81	76	87	82	78	85	30
VA	83	78	88	85	81	185	28
VT	84	84	88	85	83	10	36
WA	81	76	87	84	80	57	28
WI	82	76	88	85	82	84	35
WV	88	85	91	89	85	52	32
WY	83	78	88	86	81	21	33
US	83	78	88	85	83	7,808	29

These results are from patients who received at least two skilled care home visits at some point between July 2017 through June 2018.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/homehealthcompare/search.html>.