

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2017–MARCH 2018**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	82	80	87	87	84	10	24
AL	88	84	91	89	88	137	31
AR	88	83	90	88	85	95	33
AZ	80	75	86	83	80	115	27
CA	80	74	86	83	82	931	21
CO	83	77	89	86	81	123	29
CT	82	77	87	84	82	82	29
DC	73	53	78	71	68	15	24
DE	83	77	89	84	84	16	29
FL	84	78	88	85	81	712	26
GA	85	80	89	86	83	96	26
GU	75	80	86	80	78	4	13
HI	84	80	88	87	84	14	28
IA	86	81	88	86	86	121	41
ID	84	81	89	85	80	45	32
IL	82	75	87	84	83	512	28
IN	83	76	87	85	82	163	32
KS	84	79	88	86	84	88	38
KY	88	85	91	89	84	98	31
LA	88	83	91	89	87	181	29

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MA	84	79	88	85	85	148	27
MD	82	76	87	85	81	50	28
ME	88	87	90	88	86	19	39
MI	83	74	87	84	82	345	26
MN	82	76	87	84	83	125	35
MO	86	81	90	87	85	137	36
MP	91	87	78	82	98	2	4
MS	89	86	92	89	88	45	30
MT	86	81	89	86	83	24	34
NC	87	82	90	87	85	164	27
ND	87	81	90	88	86	13	39
NE	84	78	88	86	84	52	39
NH	85	83	89	86	84	20	35
NJ	82	78	87	85	83	40	26
NM	85	79	88	86	81	63	30
NV	78	75	86	81	81	101	25
NY	78	73	84	82	80	115	27
OH	81	73	87	83	82	386	30
OK	87	82	90	87	85	216	35
OR	80	76	86	84	80	49	28

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PA	85	78	89	87	83	252	32
PR	83	77	89	83	74	24	23
RI	84	79	89	87	84	20	30
SC	86	82	90	88	85	65	28
SD	86	79	89	87	85	25	38
TN	86	82	90	88	85	119	31
TX	85	79	89	86	85	1234	29
UT	80	75	86	82	77	84	29
VA	83	78	87	85	81	186	29
VT	85	84	88	86	83	10	36
WA	81	76	86	83	79	57	28
WI	83	77	88	86	83	86	35
WV	88	84	91	89	85	52	32
WY	84	78	89	86	81	21	34
US	84	78	88	85	83	7,907	29

These results are from patients who received at least two skilled care home visits at some point between April 2017 through March 2018.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/HomeHealthCompare/>.