

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JANUARY 2017–DECEMBER 2017**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	80	79	88	85	84	9	21
AL	88	84	91	89	88	145	31
AR	88	83	90	88	85	96	33
AZ	80	75	86	83	80	114	27
CA	80	74	86	83	82	905	22
CO	83	77	89	86	82	123	30
CT	83	78	87	85	83	79	29
DC	70	53	77	72	69	13	24
DE	82	77	88	84	84	17	29
FL	84	78	88	85	81	704	26
GA	84	80	89	86	83	95	26
GU	75	76	84	79	76	4	13
HI	85	81	88	86	82	14	28
IA	86	82	89	87	86	121	42
ID	85	81	89	86	81	43	32
IL	82	74	87	84	83	501	29
IN	83	76	87	85	82	169	32
KS	85	80	88	86	83	87	38
KY	88	85	91	89	84	100	31
LA	88	84	91	89	87	180	30

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MA	84	79	88	85	85	149	27
MD	82	76	87	85	82	50	28
ME	88	86	90	89	86	21	39
MI	83	75	88	84	82	346	27
MN	83	76	87	84	83	127	35
MO	86	81	90	87	85	136	36
MP	81	88	85	88	97	2	4
MS	89	86	92	89	88	44	30
MT	85	80	88	86	82	23	34
NC	87	82	90	87	85	164	28
ND	86	81	89	87	85	13	40
NE	83	78	88	86	84	51	39
NH	85	82	88	85	84	21	34
NJ	83	78	87	85	83	40	26
NM	85	79	88	86	81	63	30
NV	79	76	86	82	81	96	26
NY	78	72	84	81	80	115	27
OH	82	73	87	84	82	384	30
OK	87	81	90	87	85	215	35
OR	80	76	86	84	80	49	29

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PA	86	79	89	87	84	251	32
PR	83	77	90	83	75	24	24
RI	84	80	88	86	84	20	29
SC	86	82	90	87	85	65	28
SD	86	79	89	86	85	25	40
TN	86	82	90	88	84	121	31
TX	85	80	89	86	85	1,237	29
UT	81	76	86	83	77	82	29
VA	84	78	88	85	81	178	29
VT	85	84	88	86	83	10	36
WA	81	76	87	84	81	56	28
WI	83	77	88	85	83	86	35
WV	89	85	91	89	85	53	32
WY	83	77	89	85	82	21	34
US	84	78	88	85	83	7,857	29

These results are from patients who received at least two skilled care home visits at some point between January 2017 through December 2017.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.