

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
OCTOBER 2016–SEPTEMBER 2017**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	80	79	88	84	83	9	21
AL	89	84	91	89	88	145	31
AR	87	83	90	88	85	96	33
AZ	80	74	86	83	80	115	27
CA	80	74	86	83	82	901	22
CO	83	78	89	85	82	120	30
CT	82	77	87	84	82	77	29
DC	75	60	80	75	70	13	24
DE	82	76	88	83	84	16	28
FL	84	78	88	85	81	706	26
GA	84	80	89	86	83	95	26
GU	80	70	86	81	78	4	12
HI	85	81	88	85	79	13	28
IA	86	81	89	87	86	122	42
ID	85	81	89	86	81	42	32
IL	81	75	87	84	83	506	29
IN	83	76	86	84	82	171	32
KS	85	80	89	86	83	87	38
KY	88	85	91	89	84	100	31
LA	88	84	91	89	87	181	30

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MA	84	80	88	85	85	147	27
MD	81	75	87	85	80	49	29
ME	88	85	90	88	86	21	39
MI	82	74	87	84	82	348	27
MN	83	77	87	85	84	125	36
MO	86	80	89	87	85	139	37
MP	83	91	83	89	94	2	3
MS	89	86	92	89	88	44	30
MT	85	80	88	86	82	23	33
NC	87	82	90	87	85	164	28
ND	85	81	89	87	86	13	41
NE	84	80	88	86	83	52	40
NH	85	83	89	86	84	21	34
NJ	82	78	87	85	83	40	25
NM	85	79	88	85	81	65	30
NV	79	76	86	82	81	98	26
NY	78	72	83	81	80	114	27
OH	82	74	87	83	82	385	30
OK	86	82	90	87	85	216	35
OR	80	76	86	84	80	50	28

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PA	86	79	89	87	84	252	32
PR	84	78	89	83	76	25	25
RI	84	79	88	86	83	20	28
SC	87	82	90	88	85	64	28
SD	87	79	89	86	85	25	40
TN	86	82	90	88	84	123	30
TX	84	79	89	85	85	1249	30
UT	80	75	86	82	77	83	30
VA	84	78	88	85	81	178	29
VI	61	69	89	77	74	1	33
VT	85	84	88	86	82	10	35
WA	81	77	87	83	80	57	28
WI	84	78	88	86	84	85	35
WV	89	84	91	89	85	56	33
WY	83	77	88	85	81	21	34
US	84	78	88	85	83	7884	29

These results are from patients who received at least two skilled care home visits at some point between October 2016 through September 2017.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.