

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2016–JUNE 2017**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	81	77	88	83	84	8	22
AL	89	84	91	89	88	145	31
AR	87	83	90	88	85	96	33
AZ	80	74	86	83	80	113	27
CA	80	74	86	83	82	896	22
CO	84	79	89	86	82	122	30
CT	82	78	87	84	82	76	30
DC	71	57	79	73	71	12	24
DE	82	76	87	83	83	16	28
FL	84	78	88	85	81	703	26
GA	84	80	89	86	83	98	26
GU	79	69	83	82	82	4	12
HI	84	80	88	85	79	12	28
IA	86	82	89	87	86	124	42
ID	84	81	89	86	82	40	33
IL	82	75	87	84	84	514	29
IN	83	76	87	85	82	172	32
KS	85	81	89	86	84	87	39
KY	88	85	91	88	84	100	31
LA	87	83	91	89	88	181	30

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MA	85	81	88	85	85	146	27
MD	81	76	87	85	81	50	29
ME	88	85	90	89	86	21	38
MI	82	74	88	84	82	360	27
MN	83	77	87	84	83	128	36
MO	86	81	90	87	85	139	37
MP	76	88	91	88	93	2	4
MS	90	86	92	89	88	43	30
MT	85	81	88	86	82	23	34
NC	87	82	90	87	84	163	28
ND	84	82	89	86	86	13	41
NE	83	78	87	86	83	54	39
NH	84	82	89	86	83	22	34
NJ	82	78	87	85	83	41	25
NM	84	78	88	85	82	64	30
NV	80	76	86	82	81	96	26
NY	78	71	83	81	80	114	27
OH	82	73	87	84	82	392	30
OK	86	81	90	87	85	214	35
OR	80	77	86	85	80	50	28

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PA	85	79	89	86	83	254	32
PR	83	79	89	83	76	32	30
RI	85	79	89	86	84	22	27
SC	87	82	90	88	85	66	28
SD	87	82	90	87	85	26	39
TN	86	82	90	88	85	124	31
TX	85	80	89	86	85	1,258	30
UT	80	76	86	82	77	84	30
VA	83	78	88	85	81	177	29
VI	81	78	85	77	74	1	39
VT	84	85	88	86	83	11	35
WA	81	77	87	84	80	57	27
WI	85	79	88	86	85	86	35
WV	88	85	91	89	84	57	34
WY	85	79	89	86	82	20	36
US	84	78	88	85	83	7,929	29

These results are from patients who received at least two skilled care home visits at some point between July 2016 through June 2017.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.