

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
APRIL 2016–MARCH 2017**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	81	77	88	82	85	9	22
AL	89	84	91	89	88	142	31
AR	87	83	90	88	86	95	33
AZ	80	74	86	83	80	109	27
CA	80	74	86	83	82	896	22
CO	83	78	88	85	82	121	30
CT	82	77	86	84	82	78	29
DC	71	59	80	73	73	13	24
DE	83	77	88	84	83	17	28
FL	84	78	88	85	81	706	27
GA	84	80	89	86	82	98	26
GU	77	64	83	79	77	4	14
HI	84	82	89	86	80	12	28
IA	86	82	89	87	86	125	42
ID	83	81	89	86	82	40	33
IL	82	75	88	84	84	515	29
IN	83	76	87	84	81	173	33
KS	86	82	89	86	84	84	39
KY	89	85	91	88	85	101	31
LA	88	84	91	89	88	182	30

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MA	85	81	88	85	84	144	27
MD	81	77	87	85	81	50	29
ME	87	86	90	89	85	21	37
MI	82	75	87	84	83	367	27
MN	83	77	87	84	83	128	36
MO	86	81	90	87	85	136	37
MP	79	78	86	81	92	2	4
MS	90	85	92	90	88	44	30
MT	83	79	87	86	80	23	35
NC	87	82	90	87	84	162	28
ND	83	82	88	86	86	13	41
NE	83	78	87	86	83	56	39
NH	84	82	88	86	83	22	34
NJ	82	78	87	84	83	41	25
NM	84	80	88	85	82	63	30
NV	80	76	86	82	81	100	26
NY	79	72	84	82	81	113	28
OH	83	74	87	84	82	397	30
OK	86	81	89	87	85	213	35
OR	79	76	86	84	81	51	28

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PA	86	80	89	87	83	252	33
PR	84	78	90	83	77	33	31
RI	85	78	89	85	84	22	27
SC	87	83	90	88	85	66	28
SD	85	82	89	87	83	26	40
TN	86	82	90	88	84	124	31
TX	85	80	89	86	85	1276	31
UT	81	78	87	83	79	83	30
VA	83	79	88	85	81	178	29
VI	84	84	87	81	78	1	34
VT	84	85	89	86	83	11	35
WA	81	77	88	84	80	58	27
WI	84	78	87	86	84	87	35
WV	89	85	91	89	84	56	34
WY	85	81	89	86	81	20	35
US	84	78	88	85	83	7959	29

These results are from patients who received at least two skilled care home visits at some point between April 2016 through March 2017.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.