

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2015–SEPTEMBER 2016**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	84	81	88	85	82	9	23
AL	88	84	91	89	87	143	31
AR	88	83	91	88	86	115	33
AZ	81	75	87	83	79	107	28
CA	80	74	86	83	82	883	22
CO	83	78	88	85	82	120	30
CT	82	77	86	84	83	75	30
DC	71	60	80	75	72	13	25
DE	80	77	87	84	82	17	29
FL	85	79	89	85	81	708	27
GA	85	80	89	86	83	100	26
GU	65	75	82	81	82	3	16
HI	85	83	90	87	83	12	27
IA	86	81	89	87	86	123	43
ID	85	82	88	85	82	41	33
IL	83	76	88	85	84	527	30
IN	85	79	88	86	82	170	33
KS	86	83	90	87	85	85	40
KY	89	85	91	88	84	102	31
LA	88	84	91	89	88	181	31

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MA	85	81	88	85	84	136	27
MD	82	77	87	85	82	50	29
ME	88	87	90	89	85	21	37
MI	82	75	87	84	83	369	28
MN	81	76	86	84	83	124	37
MO	87	82	90	88	86	135	37
MP	84	79	90	81	86	2	14
MS	89	86	92	89	88	44	31
MT	83	78	88	85	79	24	38
NC	86	82	90	87	85	163	28
ND	84	80	88	86	86	13	41
NE	82	76	86	85	84	56	39
NH	84	82	89	86	84	25	34
NJ	83	78	87	85	83	43	26
NM	84	79	88	85	81	62	30
NV	79	75	86	82	81	97	27
NY	78	72	83	81	80	118	29
OH	84	75	87	84	83	395	32
OK	86	81	90	87	85	206	35
OR	79	76	86	84	81	50	28

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PA	85	79	89	87	83	252	34
PR	83	79	89	82	75	33	34
RI	83	79	88	87	85	23	28
SC	87	83	90	88	85	63	28
SD	84	82	88	86	83	25	40
TN	86	83	90	88	84	124	31
TX	86	80	89	86	85	1296	31
UT	81	78	87	83	80	80	32
VA	83	79	88	86	81	176	30
VI	86	92	88	88	87	1	49
VT	85	86	89	86	83	11	34
WA	82	77	86	84	81	58	27
WI	83	80	88	86	83	86	35
WV	89	85	91	89	85	55	33
WY	85	83	88	85	80	21	37
US	84	78	88	85	83	7971	30

These results are from patients who received at least two skilled care home visits at some point between October 2015 through September 2016.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.