

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
JULY 2015–JUNE 2016**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	84	82	88	85	81	10	25
AL	89	84	92	89	87	144	31
AR	87	83	90	88	86	119	33
AZ	81	75	87	83	80	106	29
CA	80	74	86	83	82	878	23
CO	82	76	86	84	81	120	32
CT	81	76	87	84	82	75	30
DC	70	54	80	72	72	14	25
DE	80	77	87	84	83	17	30
FL	85	79	89	85	81	721	27
GA	85	80	89	86	83	100	26
GU	48	74	81	77	78	3	16
HI	84	81	88	86	83	12	28
IA	85	80	89	86	86	123	43
ID	85	81	88	85	81	42	33
IL	84	77	88	85	84	534	30
IN	85	79	88	86	82	173	33
KS	86	83	90	87	85	85	40
KY	88	85	91	88	84	101	32
LA	88	84	92	89	88	182	32

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MA	85	81	89	85	84	133	28
MD	82	77	87	85	81	50	28
ME	88	86	90	88	85	21	37
MI	82	75	87	84	83	377	28
MN	81	76	86	84	82	126	37
MO	87	81	90	88	86	136	37
MP	87	75	86	82	85	2	18
MS	89	85	92	89	89	43	31
MT	84	78	88	85	79	24	38
NC	86	82	90	87	85	169	28
ND	86	80	89	87	87	12	41
NE	83	77	87	85	84	56	39
NH	85	83	88	86	83	26	35
NJ	83	78	87	85	83	45	26
NM	85	80	89	86	82	63	31
NV	79	76	86	81	81	95	28
NY	78	73	83	81	80	119	29
OH	83	75	87	84	83	393	32
OK	86	81	89	87	85	204	35
OR	80	77	87	84	82	50	29

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PA	86	80	89	87	84	255	34
PR	84	79	89	83	75	35	35
RI	83	80	88	87	85	23	29
SC	87	83	90	88	85	63	29
SD	84	80	89	86	84	25	40
TN	86	83	90	87	84	125	31
TX	86	80	89	86	85	1,310	32
UT	81	78	87	83	80	78	33
VA	84	79	88	86	82	175	30
VI	87	93	91	88	80	1	49
VT	85	87	89	86	83	11	33
WA	81	77	86	83	80	57	27
WI	83	80	88	86	83	88	36
WV	88	85	91	89	84	55	32
WY	83	81	88	84	81	22	37
US	84	78	88	85	83	8,026	30

These results are from patients who received at least two skilled care home visits at some point between July 2015 through June 2016.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.