

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
OCTOBER 2014–SEPTEMBER 2015**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	81	78	88	85	81	10	23
AL	88	85	91	89	87	144	32
AR	87	83	89	87	86	119	33
AZ	81	76	87	84	80	99	29
CA	80	74	86	83	82	845	23
CO	83	77	87	84	82	118	32
CT	81	77	86	83	82	73	31
DC	71	59	83	75	73	15	27
DE	82	75	87	86	84	17	29
FL	84	79	89	86	82	726	27
GA	85	81	89	86	83	101	26
GU	50	63	76	76	81	3	14
HI	84	80	89	86	82	11	30
IA	86	80	88	87	86	122	44
ID	84	81	89	86	81	42	35
IL	83	77	88	85	84	551	31
IN	85	79	88	85	82	171	34
KS	86	82	90	87	84	86	39
KY	88	85	91	88	84	99	33
LA	88	85	92	89	88	189	32

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MA	84	81	88	85	84	125	29
MD	82	76	87	85	82	51	29
ME	86	85	89	87	85	22	35
MI	82	76	88	84	83	389	28
MN	81	75	86	84	83	128	37
MO	86	81	90	88	85	136	38
MP	78	65	80	84	88	2	21
MS	90	86	92	89	89	42	32
MT	85	80	88	85	81	23	38
NC	86	81	90	87	85	169	29
ND	86	83	90	88	88	12	42
NE	84	79	88	86	83	53	38
NH	85	84	88	86	83	26	37
NJ	83	78	87	85	83	45	27
NM	84	79	88	85	82	63	30
NV	79	75	87	81	82	95	29
NY	78	72	84	81	81	123	29
OH	82	75	87	84	82	380	32
OK	85	80	89	87	85	202	35
OR	80	77	87	84	80	52	29

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PA	86	81	90	87	85	249	34
PR	86	81	90	84	77	37	37
RI	85	81	89	87	83	23	30
SC	87	83	90	87	85	63	28
SD	84	80	90	87	86	23	41
TN	86	82	90	87	84	127	32
TX	85	80	89	86	85	1,310	32
UT	82	80	87	83	79	75	36
VA	83	78	88	85	81	175	30
VI	85	85	88	83	73	3	26
VT	84	85	88	85	83	11	34
WA	80	77	86	84	80	54	28
WI	84	79	88	85	84	86	36
WV	88	85	91	89	83	56	33
WY	83	81	87	85	84	22	35
US	84	79	88	85	83	7,993	31

These results are from patients who received at least two skilled care home visits at some point between October 2014 through September 2015.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.