

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
JULY 2014–JUNE 2015**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	79	74	87	84	83	10	24
AL	88	85	91	89	87	145	33
AR	87	83	90	87	86	120	35
AZ	80	76	86	84	80	95	29
CA	80	74	86	83	82	838	24
CO	83	78	88	85	82	116	33
CT	82	78	86	84	82	73	31
DC	71	61	84	77	75	15	28
DE	82	75	87	85	84	17	30
FL	85	79	89	86	82	721	27
GA	85	81	88	86	83	101	26
GU	62	59	73	77	79	3	15
HI	85	81	89	86	82	11	31
IA	86	81	89	87	87	123	44
ID	84	81	89	86	81	41	36
IL	83	77	88	85	84	544	31
IN	84	78	88	85	82	169	35
KS	86	82	89	87	84	89	40
KY	88	85	91	88	84	99	34
LA	88	85	91	89	88	191	32

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MA	84	80	88	85	84	117	29
MD	82	76	87	84	82	51	29
ME	85	85	89	88	85	24	37
MI	83	76	88	84	84	389	29
MN	81	75	86	83	83	127	38
MO	86	81	90	87	85	142	39
MP	74	67	82	82	87	2	21
MS	90	87	92	89	89	42	33
MT	83	79	88	85	80	23	38
NC	86	81	90	87	85	168	29
ND	85	83	90	88	89	12	41
NE	84	79	87	86	84	51	39
NH	85	84	88	87	84	26	37
NJ	83	77	87	85	83	45	28
NM	83	78	88	84	82	63	30
NV	79	76	87	82	82	97	29
NY	78	72	84	82	81	125	29
OH	82	75	87	84	82	370	33
OK	85	80	89	87	85	203	35
OR	80	77	87	84	79	52	29

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PA	86	80	89	87	84	246	35
PR	87	82	91	84	76	37	37
RI	84	81	88	86	83	23	30
SC	87	83	90	87	85	62	28
SD	84	81	89	86	85	23	40
TN	86	82	90	87	84	127	32
TX	85	80	89	86	85	1319	32
UT	82	79	88	83	79	78	36
VA	83	78	88	85	81	175	31
VI	89	89	89	83	72	2	17
VT	83	84	88	85	82	11	36
WA	80	77	87	84	80	55	29
WI	84	79	88	85	83	86	37
WV	88	85	91	89	84	56	34
WY	85	82	88	86	84	23	35
US	84	79	88	85	84	7,973	31

These results are from patients who received at least two skilled care home visits at some point between July 2014 through June 2015.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.