

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2014–MARCH 2015**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	80	76	86	84	83	10	24
AL	88	85	91	89	87	146	34
AR	87	83	90	87	86	121	36
AZ	80	76	86	83	80	96	30
CA	80	74	86	83	82	825	24
CO	82	78	87	84	82	115	34
CT	82	78	86	84	82	72	32
DC	70	61	84	77	74	15	30
DE	81	76	86	84	83	17	31
FL	84	79	89	86	82	722	28
GA	85	81	88	86	84	101	28
GU	64	63	76	80	78	3	19
HI	85	82	90	86	82	11	32
IA	86	81	89	87	87	122	45
ID	85	81	89	86	81	42	38
IL	82	76	88	85	84	547	32
IN	84	78	88	85	82	167	35
KS	85	81	89	86	84	87	40
KY	88	85	91	88	84	100	34
LA	88	85	91	88	88	191	33

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MA	85	82	88	85	85	112	30
MD	82	76	87	84	82	51	31
ME	86	84	88	87	85	24	39
MI	83	75	88	84	84	394	29
MN	81	75	86	84	83	129	40
MO	86	81	90	87	85	143	39
MP	77	70	83	83	86	2	17
MS	90	87	92	89	89	42	33
MT	84	80	88	85	81	23	39
NC	86	81	90	87	85	168	30
ND	85	84	90	88	89	12	41
NE	83	78	87	86	83	49	40
NH	85	85	88	87	84	26	39
NJ	83	77	87	85	83	45	29
NM	83	78	87	85	83	61	33
NV	79	76	87	82	82	96	30
NY	78	71	84	81	81	124	30
OH	82	75	87	84	82	371	34
OK	85	80	89	87	85	203	36
OR	81	78	87	84	80	52	30

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PA	86	80	90	88	85	243	35
PR	86	81	90	84	76	38	35
RI	83	79	88	85	82	23	31
SC	86	83	91	88	85	61	30
SD	84	80	90	85	85	21	41
TN	86	83	90	87	84	127	33
TX	85	80	89	86	86	1330	33
UT	82	80	88	83	78	80	38
VA	83	78	88	85	82	175	32
VI	83	89	91	80	76	2	15
VT	83	84	88	85	82	11	36
WA	80	77	87	84	80	55	30
WI	85	80	88	86	84	86	38
WV	87	84	90	88	83	55	35
WY	85	83	88	86	84	23	34
US	84	79	88	85	84	7967	32

These results are from patients who received at least two skilled care home visits at some point between April 2014 through March 2015.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.