

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JANUARY 2014–DECEMBER 2014**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	81	78	87	84	84	10	24
AL	89	84	91	89	87	144	34
AR	86	83	90	87	86	121	37
AZ	80	74	86	83	79	96	30
CA	80	74	86	83	82	791	24
CO	82	78	87	84	82	113	35
CT	82	79	86	84	82	72	32
DC	70	62	84	77	75	15	32
DE	83	79	87	85	84	15	31
FL	84	79	89	86	82	700	29
GA	85	81	88	86	84	101	29
GU	59	64	78	77	75	3	22
HI	86	82	90	87	82	11	33
IA	86	81	89	87	86	123	46
ID	85	81	89	86	81	42	38
IL	83	76	88	85	84	536	32
IN	83	77	88	85	82	167	36
KS	84	81	88	86	84	85	41
KY	88	85	91	89	83	100	35

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LA	89	85	92	88	88	190	33
MA	84	82	88	85	84	109	31
MD	82	76	87	85	82	51	31
ME	86	84	89	87	85	23	41
MI	83	76	88	84	84	391	29
MN	81	75	86	84	83	128	41
MO	86	82	90	88	85	142	40
MP	83	83	91	80	82	2	14
MS	90	87	92	89	89	42	34
MT	83	80	89	86	81	23	39
NC	87	82	90	88	85	165	30
ND	83	83	90	87	88	12	42
NE	83	79	88	86	84	48	40
NH	85	85	89	87	84	26	39
NJ	82	77	87	85	83	45	30
NM	83	78	88	85	83	61	34
NV	79	76	86	82	81	90	29
NY	78	72	84	82	81	126	32
OH	83	76	87	85	83	358	34
OK	85	81	89	87	86	204	37

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OR	81	79	87	84	80	51	31
PA	86	80	89	88	85	239	36
PR	85	80	90	84	77	37	36
RI	84	79	87	85	82	23	31
SC	87	83	90	88	85	61	30
SD	84	81	90	87	84	23	43
TN	86	83	90	88	85	128	34
TX	85	80	89	86	86	1,304	33
UT	83	80	88	84	79	81	37
VA	83	78	88	85	82	169	32
VI	84	89	90	82	78	2	15
VT	84	85	88	86	83	12	36
WA	80	77	86	84	80	54	31
WI	84	80	88	86	84	86	39
WV	87	85	90	88	83	54	36
WY	85	82	88	86	83	23	37
US	84	79	88	85	84	7,828	32

These results are from patients who received at least two skilled care home visits at some point between January 2014 and December 2014.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.