

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2013–SEPTEMBER 2014**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	79	76	87	83	86	10	23
AL	89	85	91	89	87	143	35
AR	86	83	90	87	86	119	37
AZ	80	74	87	83	80	94	30
CA	80	73	86	83	82	777	24
CO	82	78	87	84	82	112	35
CT	83	78	87	85	82	71	32
DC	71	60	84	77	73	14	31
DE	83	79	87	86	83	15	31
FL	84	79	89	86	82	709	29
GA	85	81	89	86	84	101	29
GU	61	68	80	76	75	3	20
HI	83	81	88	87	82	13	34
IA	86	81	88	87	86	123	47
ID	84	80	89	85	80	43	39
IL	83	76	88	84	84	541	32
IN	84	78	88	85	83	162	36
KS	84	81	88	86	83	83	41
KY	89	85	91	89	84	100	35

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LA	88	85	92	88	88	191	34
MA	84	82	88	85	84	107	31
MD	82	77	88	85	81	51	31
ME	87	84	89	88	85	23	40
MI	82	76	88	84	83	396	29
MN	80	76	86	84	83	125	41
MO	85	81	90	87	85	142	40
MP	89	79	88	82	84	2	10
MS	89	86	92	89	89	43	33
MT	84	80	88	86	82	23	37
NC	86	83	90	87	85	167	30
ND	82	82	90	87	88	12	41
NE	84	81	89	87	84	48	41
NH	85	84	88	86	83	27	39
NJ	82	77	87	84	82	46	30
NM	82	78	87	85	83	62	34
NV	79	76	87	83	81	90	29
NY	78	73	84	82	81	128	32
OH	83	76	87	85	82	356	35
OK	85	81	89	87	86	205	37

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OR	82	78	87	84	80	50	31
PA	86	80	89	87	84	241	37
PR	85	80	89	83	77	37	36
RI	83	78	86	85	82	24	31
SC	87	83	91	88	85	61	31
SD	87	84	90	87	84	23	44
TN	86	83	90	88	85	129	34
TX	85	80	89	86	86	1298	33
UT	84	80	88	84	79	81	37
VA	83	78	88	85	82	169	33
VI	79	88	91	83	80	2	14
VT	84	85	88	86	82	12	37
WA	81	77	87	85	81	54	31
WI	83	79	88	86	83	87	39
WV	87	84	90	88	83	54	37
WY	84	83	89	87	82	23	38
US	84	79	88	85	84	7822	33

These results are from patients who received at least two skilled care home visits at some point between October 2013 through September 2014.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.