

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\*  
JULY 2013–JUNE 2014**

<b>State</b>	<b>Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)</b>	<b>Patients who reported YES, they would definitely recommend the home health agency to friends and family</b>	<b>Patients who reported that their home health team gave care in a professional way</b>	<b>Patients who reported that their home health team communicated well with them</b>	<b>Patients who reported that their home health team discussed medicines, pain, and home safety with them</b>	<b>Number of Home Health Agencies Reporting</b>	<b>Response Rate</b>
AK	81	76	87	82	84	10	23
AL	89	85	92	89	87	143	35
AR	86	83	90	87	86	129	38
AZ	81	75	87	84	80	91	31
CA	80	74	86	83	82	774	24
CO	82	77	87	84	82	112	36
CT	83	78	87	84	82	73	33
DC	71	61	83	75	74	14	30
DE	83	78	87	86	83	15	31
FL	84	79	89	86	82	722	29
GA	85	81	89	87	84	101	30
GU	64	73	82	77	80	3	21
HI	82	80	89	87	83	13	35
IA	86	81	88	87	86	123	47
ID	84	80	89	85	80	45	39
IL	83	76	88	85	84	542	32
IN	84	77	88	85	83	167	37
KS	84	81	88	86	83	83	41
KY	89	85	91	89	84	100	35

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LA	89	85	92	88	88	195	34
MA	85	82	88	86	84	108	32
MD	82	77	88	84	81	50	31
ME	87	84	89	87	85	23	41
MI	82	76	87	84	83	398	29
MN	80	76	86	84	83	125	42
MO	86	81	90	87	85	140	40
MP	90	87	88	87	86	2	10
MS	89	86	92	89	89	43	34
MT	84	81	88	86	82	23	38
NC	86	82	90	88	85	168	31
ND	84	82	89	86	86	13	42
NE	83	81	88	87	82	47	41
NH	86	84	88	86	83	27	39
NJ	82	78	87	85	83	46	31
NM	83	78	88	84	83	63	34
NV	79	75	87	82	81	87	29
NY	78	73	84	82	82	130	33
OH	82	76	87	85	83	350	35
OK	85	81	90	87	86	209	38

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OR	81	78	87	84	81	49	31
PA	86	81	89	87	84	246	37
PR	85	80	89	83	77	37	37
RI	83	78	87	86	83	22	32
SC	87	83	91	88	85	61	31
SD	86	84	90	88	84	23	45
TN	86	83	90	88	85	130	35
TX	85	80	89	86	86	1310	34
UT	83	80	88	84	79	79	38
VA	82	78	88	85	82	169	33
VI	67	85	89	83	78	2	15
VT	85	86	88	86	82	12	38
WA	81	77	87	84	81	55	31
WI	84	78	88	86	83	88	39
WV	87	84	90	88	83	54	37
WY	82	82	89	86	81	23	40
US	84	79	88	85	84	7867	33

These results are from patients who received at least two skilled care home visits at some point between July 2013 through June 2014.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.