

HHAHPS Publicly Reported National and State Averages*
April 2013–March 2014

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	80	76	87	83	83	10	24
AL	89	85	91	89	87	143	36
AR	86	82	90	87	85	128	38
AZ	81	76	87	84	80	91	31
CA	80	74	86	83	82	774	24
CO	82	76	87	84	82	115	36
CT	83	78	87	84	82	70	33
DC	71	61	83	77	74	14	31
DE	84	76	87	86	83	14	31
FL	85	79	89	86	82	733	29
GA	85	81	89	87	84	101	30
GU	66	73	82	76	81	3	22
HI	82	79	88	87	82	13	35
IA	86	81	88	87	86	127	46
ID	83	80	89	85	80	45	39
IL	83	77	88	85	84	544	32
IN	84	78	88	85	83	169	37
KS	85	81	88	86	83	83	41
KY	89	85	91	89	84	101	35
LA	88	84	92	89	88	196	34
MA	85	82	88	86	84	109	33
MD	82	77	88	85	81	50	32
ME	86	84	89	87	84	24	40
MI	82	75	87	84	84	411	30
MN	80	76	86	84	83	124	41
MO	86	82	90	87	85	138	40
MP	82	78	87	86	83	2	15
MS	89	86	92	89	89	43	34
MT	83	79	88	85	81	24	38
NC	86	82	90	88	85	169	32
ND	84	81	89	86	86	13	42
NE	85	81	89	87	83	47	41
NH	86	82	88	86	83	28	39
NJ	82	77	87	85	83	46	31
NM	83	79	88	85	83	63	33
NV	79	76	87	82	80	86	29
NY	79	73	84	82	82	136	33
OH	82	75	87	84	83	354	34

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OK	85	81	89	87	86	213	38
OR	80	77	87	84	81	49	32
PA	86	80	89	87	84	246	37
PR	86	80	89	83	78	36	37
RI	83	79	87	86	83	22	31
SC	88	83	91	88	85	61	32
SD	86	84	90	88	85	23	45
TN	86	83	90	88	85	131	35
TX	85	80	89	86	85	1,308	34
UT	83	80	88	85	79	76	39
VA	83	78	88	85	82	170	34
VI	71	87	87	86	82	2	15
VT	85	85	87	85	81	12	38
WA	81	77	87	85	82	55	32
WI	83	77	88	85	83	88	40
WV	87	84	91	89	83	54	37
WY	81	81	88	85	81	22	41
US	84	79	88	85	84	7,909	33

These results are from patients who received at least two skilled care home visits at some point between April 2013 through March 2014.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.