

HHCAHPS Publicly Reported National and State Averages\*  
October 2012 – September 2013

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	79	78	86	82	81	10	27
AL	88	85	91	89	87	141	37
AR	85	81	89	87	84	126	39
AZ	82	75	87	84	81	93	32
CA	79	73	85	83	81	751	26
CO	82	77	87	84	82	115	37
CT	82	77	86	84	82	70	33
DC	68	62	81	76	71	14	31
DE	84	77	87	85	83	16	33
FL	85	79	89	86	82	729	30
GA	85	81	89	86	84	102	31
GU	73	75	82	80	86	3	25
HI	83	81	89	86	82	13	35
IA	85	81	88	86	86	133	47
ID	83	80	89	85	79	45	40
IL	83	77	88	84	84	533	33
IN	84	78	88	85	83	167	37
KS	84	80	89	86	84	83	42
KY	89	85	91	89	84	99	36
LA	88	85	91	89	88	195	35
MA	85	82	88	86	85	105	34
MD	82	77	88	85	81	50	33
ME	85	84	88	87	83	24	41
MI	82	75	88	84	84	400	31
MN	80	76	86	83	83	123	42
MO	86	82	90	87	85	135	42
MP	70	75	86	84	87	2	23
MS	88	85	92	88	88	43	35
MT	84	79	89	85	80	24	40
NC	86	82	90	87	84	169	34
ND	83	80	87	86	85	13	42
NE	84	81	89	87	83	47	44
NH	86	86	89	87	84	28	40
NJ	82	78	87	85	83	46	32
NM	84	80	89	86	82	63	34
NV	78	76	86	82	80	83	30
NY	79	75	85	83	83	142	34
OH	82	74	87	84	83	348	36
OK	85	82	89	87	86	208	39

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OR	80	76	87	84	81	48	33
PA	86	80	89	88	84	239	38
PR	84	80	90	83	75	35	37
RI	83	79	88	86	83	24	33
SC	87	84	90	88	85	61	33
SD	86	84	90	88	87	23	47
TN	86	82	90	88	85	133	37
TX	85	80	89	86	85	1313	35
UT	82	78	88	84	79	74	41
VA	83	78	88	86	81	172	36
VI	69	80	85	83	82	2	18
VT	84	86	87	85	82	12	39
WA	81	77	87	84	81	55	32
WI	83	77	88	85	84	90	40
WV	88	84	91	88	84	53	38
WY	83	83	89	85	81	22	42
US	84	79	88	85	84	7847	34

These results are from patients who received at least two skilled care home visits at some point between October 2012 through September 2013.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.