

HHAHPS Publicly Reported National and State Averages*
July 2012 – June 2013

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	79	80	87	84	82	10	29
AL	88	85	91	89	87	142	37
AR	86	81	89	86	85	126	39
AZ	81	75	87	84	81	92	32
CA	79	74	85	83	81	745	26
CO	81	76	87	84	82	116	38
CT	83	78	87	84	83	70	34
DC	66	61	78	74	69	14	32
DE	84	79	88	86	83	17	32
FL	84	79	89	86	82	765	29
GA	85	82	89	86	84	102	32
GU	77	79	84	82	87	3	23
HI	84	81	89	86	82	13	34
IA	85	81	88	86	86	131	47
ID	85	81	89	86	80	45	41
IL	83	77	88	85	84	532	34
IN	84	79	88	86	83	168	38
KS	84	80	89	86	83	84	43
KY	89	85	92	89	84	99	37
LA	88	85	91	88	88	197	35
MA	85	81	88	86	84	106	35
MD	83	77	88	86	81	50	34
ME	85	84	88	87	83	24	41
MI	81	75	87	84	84	398	31
MN	81	76	86	84	83	122	43
MO	86	82	90	87	85	138	42
MP	65	78	91	88	90	2	22
MS	89	86	92	89	89	44	35
MT	84	79	89	86	80	24	40
NC	86	82	90	87	84	170	34
ND	85	81	88	86	89	12	45
NE	83	81	89	87	83	47	43
NH	86	87	88	86	83	30	40
NJ	82	77	87	84	83	46	31
NM	83	80	88	86	83	63	34
NV	80	77	87	83	81	82	31
NY	79	75	85	83	83	144	35

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OH	82	74	87	84	83	347	36
OK	86	81	89	87	86	208	40
OR	80	76	87	84	81	47	33
PA	85	80	89	87	84	238	38
PR	84	79	89	83	75	36	40
RI	83	78	88	86	83	24	33
SC	87	84	91	88	85	65	35
SD	86	82	89	87	85	22	48
TN	87	83	90	88	85	136	37
TX	85	80	89	86	85	1326	35
UT	82	79	88	84	79	74	42
VA	83	79	88	86	81	174	36
VI	79	80	85	83	77	2	16
VT	84	86	87	85	82	12	38
WA	80	76	87	84	81	55	32
WI	83	78	88	85	84	91	40
WV	88	85	91	88	84	53	39
WY	84	82	89	85	80	24	42
US	84	79	88	85	84	7907	35

These results are from patients who received at least two skilled care home visits at some point between July 2012 through June 2013.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.