

HHCAHPS Publicly Reported National and State Averages*

April 2012 - March 2013

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate
AK	79	78	87	84	82	11	28
AL	89	85	91	88	87	143	37
AR	85	82	89	86	85	122	40
AZ	80	73	86	84	81	89	33
CA	79	73	85	82	81	739	27
CO	81	76	87	84	82	116	38
CT	83	78	86	84	82	70	34
DC	65	59	77	72	69	13	34
DE	81	77	85	83	82	18	34
FL	85	79	89	86	82	773	30
GA	86	82	89	86	84	102	33
GU	80	83	87	86	89	3	23
HI	84	82	90	86	82	13	35
IA	85	81	88	86	86	132	49
ID	86	82	89	86	80	44	41
IL	83	77	88	85	84	525	35
IN	84	79	88	85	83	169	38
KS	84	80	89	86	83	84	43
KY	89	86	92	89	84	99	38
LA	89	85	92	89	88	197	36
MA	85	81	88	86	84	106	35
MD	83	78	88	86	81	52	35
ME	85	84	89	87	83	24	42
MI	82	75	87	84	84	401	31
MN	81	75	86	83	82	122	43
MO	86	81	90	87	85	141	42
MP	70	77	89	86	89	2	22
MS	89	86	92	89	89	44	36
MT	85	80	89	86	81	24	42
NC	87	82	90	87	84	165	34
ND	84	82	88	86	89	12	45
NE	82	80	88	86	83	48	44
NH	86	86	88	86	83	30	40
NJ	82	78	87	84	82	46	32
NM	83	79	88	85	83	63	35
NV	80	77	86	83	81	84	31
NY	79	75	85	83	82	143	35
OH	82	75	87	84	83	345	36
OK	85	82	89	87	86	210	40

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OR	81	77	87	84	81	47	33
PA	85	80	89	87	84	239	39
PR	83	79	89	83	74	36	41
RI	83	78	88	85	83	21	34
SC	87	84	91	88	84	65	36
SD	86	82	88	86	85	22	50
TN	87	83	90	88	85	136	38
TX	85	80	89	86	85	1322	36
UT	82	79	88	83	79	74	43
VA	83	79	88	85	82	172	36
VI	75	80	86	84	75	2	18
VT	84	86	87	84	82	12	38
WA	81	77	87	85	80	55	33
WI	83	78	88	86	84	91	41
WV	89	85	91	89	84	53	39
WY	84	82	89	85	82	24	44
US	84	79	88	85	84	7895	35

These results are from patients who received at least two skilled care home visits at some point between April 2012 and March 2013.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <http://www.medicare.gov/HomeHealthCompare>.