

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
OCTOBER 2023–SEPTEMBER 2024**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	83	79	87	84	80	10	20	668
AL	90	84	92	90	86	113	26	22,920
AR	88	82	90	88	84	90	26	15,417
AZ	83	76	88	83	78	120	24	17,581
CA	83	76	87	84	82	1,139	18	100,398
CO	86	79	89	87	82	115	24	13,402
CT	83	77	87	85	80	60	22	10,954
DC	68	57	81	78	72	13	17	893
DE	86	81	89	87	82	14	25	3,959
FL	86	78	88	86	79	664	22	91,284
GA	86	79	89	86	82	95	21	21,354
GU	81	77	85	78	81	3	13	113
HI	85	79	88	85	83	11	25	2,685
IA	87	81	89	87	86	107	37	10,579
ID	87	81	90	86	81	43	29	7,149
IL	84	76	88	85	82	385	23	36,967
IN	86	78	90	87	82	128	27	19,848
KS	86	81	90	87	84	80	33	11,554
KY	89	84	92	89	84	86	26	18,523
LA	89	83	91	89	85	165	24	24,229

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MA	83	77	88	83	82	134	21	23,764
MD	82	74	87	84	79	49	23	12,539
ME	89	87	91	90	85	19	31	5,035
MI	85	76	89	86	82	241	24	32,706
MN	86	79	89	86	83	98	30	14,789
MO	87	80	90	88	85	106	30	19,736
MP	66	64	81	82	89	2	7	25
MS	90	85	92	90	86	42	24	15,674
MT	87	82	90	87	83	20	30	2,178
NC	88	81	91	88	84	154	24	32,162
ND	86	82	90	86	83	14	34	1,793
NE	85	81	90	87	83	48	33	6,106
NH	89	85	90	89	84	22	27	5,341
NJ	85	77	88	85	82	38	22	12,114
NM	86	80	89	86	82	62	25	6,408
NV	84	79	90	86	83	122	18	7,806
NY	82	76	87	84	81	96	23	33,390
OH	85	76	89	85	82	296	24	41,664
OK	88	82	91	88	86	189	28	22,553
OR	84	78	88	85	80	42	24	11,848

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PA	87	80	91	88	84	196	28	50,067
PR	85	76	89	82	71	30	17	3,612
RI	89	83	89	88	85	19	26	5,141
SC	88	81	90	88	84	64	25	17,356
SD	88	83	89	87	87	21	40	2,345
TN	87	81	91	88	83	112	25	25,744
TX	86	79	89	86	83	942	23	88,850
UT	85	79	89	84	78	66	23	8,895
VA	85	77	88	86	79	178	24	27,925
VT	87	85	90	87	83	9	31	2,896
WA	82	77	88	84	79	61	24	17,570
WI	84	76	88	85	81	68	30	13,390
WV	88	83	91	89	84	45	27	9,885
WY	88	86	91	89	81	23	32	1,507
US	85	79	89	86	82	7,069	23	1,013,291

These results are from patients who received at least two skilled care home visits at some point between October 2023 through September 2024.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on [Medicare's Care Compare](https://www.medicare.gov/care-compare/) at <https://www.medicare.gov/care-compare/>.