

HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2024–JUNE 2025

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	88	86	90	86	84	9	19	586
AL	89	85	92	90	86	114	24	22,021
AR	89	83	91	89	84	87	26	15,030
AZ	84	76	88	84	79	120	24	17,342
CA	83	77	87	85	82	1,194	17	99,660
CO	86	77	89	86	81	115	23	13,126
CT	84	77	87	83	81	61	21	11,122
DC	75	54	79	77	72	13	15	828
DE	88	83	91	89	81	14	24	3,740
FL	85	79	89	86	79	669	21	89,682
GA	86	80	89	86	82	95	21	22,041
GU	85	81	85	78	77	3	14	124
HI	86	82	89	86	83	11	25	2,849
IA	86	80	90	87	85	104	35	10,365
ID	87	81	90	87	81	44	28	7,124
IL	83	76	88	85	82	381	22	36,769
IN	85	78	90	86	82	125	26	18,644
KS	86	80	90	87	83	81	33	11,451
KY	90	84	92	89	84	86	25	17,384
LA	89	83	92	89	86	163	23	23,714

HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2024–JUNE 2025

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
MA	84	78	88	84	83	133	21	25,303
MD	83	75	88	85	79	48	22	11,976
ME	90	86	91	89	85	18	31	5,705
MI	85	76	89	86	81	235	22	32,936
MN	86	79	89	86	83	98	30	15,255
MO	85	79	90	87	84	103	29	19,705
MP	79	77	89	82	78	2	5	19
MS	90	85	92	90	87	42	23	15,443
MT	90	82	90	87	83	19	28	2,362
NC	87	82	91	88	85	153	23	31,619
ND	87	81	91	87	84	14	34	1,706
NE	84	80	89	87	83	47	33	6,054
NH	88	85	91	87	83	22	26	5,126
NJ	85	78	88	85	82	38	22	13,599
NM	86	79	89	86	82	60	25	7,410
NV	83	77	89	85	82	123	18	7,981
NY	82	74	86	83	80	88	23	33,189
OH	86	77	89	86	83	291	23	41,547
OK	88	82	91	88	86	181	27	21,466
OR	84	78	89	85	79	42	24	12,064

HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2024–JUNE 2025

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
PA	88	81	91	89	84	194	27	50,059
PR	85	76	89	83	72	34	17	4,105
RI	88	83	89	89	85	19	26	5,303
SC	88	81	91	88	84	63	25	17,267
SD	88	83	91	88	84	21	36	2,533
TN	88	82	91	88	84	111	25	26,000
TX	86	79	89	86	83	920	22	88,807
UT	85	78	88	85	79	62	23	9,062
VA	84	79	88	86	80	171	23	26,924
VT	87	86	90	86	83	9	29	2,775
WA	83	77	88	84	79	62	23	17,111
WI	85	78	88	86	82	68	29	17,343
WV	87	82	90	88	83	46	27	9,412
WY	87	85	90	86	80	23	31	1,540
US	85	79	89	86	82	7,049	23	1,012,308

These results are from patients who received at least two skilled care home visits at some point between July 2024 through June 2025.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on [Medicare's Care Compare](https://www.medicare.gov/care-compare/) at <https://www.medicare.gov/care-compare/>.