

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
JULY 2023–JUNE 2024**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	83	79	87	84	80	10	19	643
AL	90	84	92	90	87	112	26	22,696
AR	88	82	90	88	84	93	26	15,329
AZ	83	76	88	84	78	120	25	17,122
CA	83	77	87	85	82	1,131	18	100,080
CO	86	79	89	87	81	115	24	13,346
CT	82	76	86	85	80	61	22	11,001
DC	64	56	81	75	69	13	16	946
DE	84	79	88	86	83	14	25	4,025
FL	86	79	89	86	79	661	22	91,131
GA	86	79	89	87	82	95	21	21,541
GU	79	74	86	79	82	3	13	115
HI	85	79	88	85	83	11	25	2,650
IA	86	81	89	87	85	109	37	10,524
ID	86	81	90	86	81	43	29	7,198
IL	83	75	88	85	82	387	24	36,759
IN	85	78	89	86	82	132	28	20,120
KS	87	80	90	87	84	80	33	11,649
KY	89	85	92	89	84	86	26	18,878
LA	89	83	91	88	85	167	25	24,585

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MA	83	78	88	84	82	138	21	23,748
MD	83	75	87	83	80	50	23	12,950
ME	90	87	92	90	85	19	31	4,967
MI	84	76	88	86	81	245	24	32,718
MN	85	79	89	86	83	101	30	14,696
MO	88	81	90	88	85	105	31	19,413
MP	65	66	78	81	88	2	6	20
MS	89	84	92	90	86	42	24	15,708
MT	87	83	90	87	83	19	30	2,081
NC	88	81	90	88	84	154	24	32,594
ND	87	83	90	86	83	14	33	1,809
NE	87	81	91	87	83	48	34	6,137
NH	88	84	90	88	83	23	28	5,249
NJ	85	77	88	85	82	39	22	12,435
NM	85	79	89	86	81	62	25	6,280
NV	82	79	88	84	82	118	18	7,417
NY	82	75	86	83	80	95	23	33,425
OH	84	77	89	85	82	297	24	41,632
OK	88	82	90	88	85	188	28	22,494
OR	84	78	88	85	80	42	25	11,883

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PA	87	80	90	88	83	197	28	50,830
PR	85	74	90	83	69	32	18	3,690
RI	88	82	90	87	84	18	26	5,022
SC	88	81	90	88	84	65	25	17,613
SD	88	83	89	88	86	21	41	2,274
TN	87	81	91	88	83	112	26	25,901
TX	86	79	89	86	83	948	23	89,185
UT	84	78	88	84	77	66	24	9,130
VA	85	77	89	86	79	179	25	28,069
VT	87	85	90	87	83	9	31	2,922
WA	82	78	88	84	79	61	24	17,544
WI	83	77	88	85	81	68	31	13,203
WV	88	82	91	89	84	46	27	10,044
WY	87	86	89	88	79	23	30	1,358
US	85	79	89	86	82	7,089	24	1,014,779

These results are from patients who received at least two skilled care home visits at some point between July 2023 through June 2024.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>.