

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES\***  
**JANUARY 2024–DECEMBER 2024**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	83	82	87	82	80	10	19	657
AL	89	84	92	90	86	114	25	22,522
AR	88	82	91	88	84	89	26	15,295
AZ	84	76	88	83	79	117	24	17,323
CA	83	76	87	84	82	1,149	18	100,199
CO	85	78	89	86	81	117	24	13,279
CT	83	77	87	84	81	61	21	10,934
DC	68	60	79	76	71	12	16	820
DE	84	79	88	85	80	14	25	3,924
FL	85	79	89	86	79	662	21	90,406
GA	86	80	89	86	82	95	20	21,371
GU	82	79	87	77	79	3	12	106
HI	86	81	89	86	83	11	25	2,748
IA	87	82	90	87	86	104	36	10,498
ID	87	82	90	86	81	43	29	7,100
IL	84	76	88	85	82	379	23	36,729
IN	86	78	90	86	82	129	27	19,608
KS	86	80	89	87	84	81	33	11,480
KY	90	84	92	89	84	86	25	18,037
LA	90	83	92	89	86	165	24	23,926

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MA	83	77	88	84	82	135	21	24,231
MD	83	75	88	84	79	49	23	12,331
ME	89	86	91	89	85	18	31	4,936
MI	84	76	89	86	82	237	23	33,411
MN	85	79	89	86	83	97	30	15,104
MO	87	80	90	87	84	105	30	19,747
MP	84	67	79	80	87	2	8	27
MS	90	85	92	90	87	42	23	15,417
MT	88	82	90	86	83	20	29	2,248
NC	88	81	91	88	84	152	23	31,752
ND	86	80	90	86	83	14	34	1,782
NE	86	80	90	87	83	47	34	6,006
NH	89	86	91	88	83	22	26	5,166
NJ	85	77	88	85	82	38	21	12,398
NM	87	80	90	87	82	61	25	6,799
NV	83	78	90	85	83	126	18	8,056
NY	82	75	87	84	80	90	23	33,338
OH	85	76	89	86	83	291	24	41,274
OK	88	82	91	88	86	183	28	22,112
OR	84	78	89	85	79	42	24	12,040

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PA	87	80	91	88	83	198	27	49,348
PR	85	76	89	82	70	31	17	3,747
RI	88	83	89	88	85	19	26	5,199
SC	88	81	90	88	83	63	24	17,039
SD	88	83	89	87	87	21	38	2,410
TN	88	82	91	88	83	113	25	25,907
TX	86	79	89	86	84	930	23	88,591
UT	84	78	88	84	77	62	24	8,528
VA	85	78	89	86	80	174	24	27,417
VT	87	85	90	86	83	9	30	2,814
WA	82	77	88	84	79	61	24	17,389
WI	84	76	88	85	81	66	30	15,074
WV	87	83	90	88	84	45	27	9,616
WY	88	85	91	88	81	23	31	1,458
US	85	79	89	86	82	7,027	23	1,009,674

These results are from patients who received at least two skilled care home visits at some point between January 2024 through December 2024.

\*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on [Medicare's Care Compare](https://www.medicare.gov/care-compare/) at <https://www.medicare.gov/care-compare/>.