

**HHCAHPS PUBLICLY REPORTED NATIONAL AND STATE AVERAGES*
APRIL 2023–MARCH 2024**

State	Patients who gave their home health agency a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	Patients who reported YES, they would definitely recommend the home health agency to friends and family	Patients who reported that their home health team gave care in a professional way	Patients who reported that their home health team communicated well with them	Patients who reported that their home health team discussed medicines, pain, and home safety with them	Number of Home Health Agencies Reporting	Response Rate	Number of Completed Surveys
AK	85	81	88	86	80	10	19	609
AL	89	84	92	89	87	113	26	22,738
AR	88	83	91	88	84	93	26	15,305
AZ	84	76	88	84	77	119	25	16,891
CA	83	76	87	85	82	1,136	18	100,180
CO	86	78	89	86	80	116	24	13,374
CT	82	75	86	83	80	64	22	10,782
DC	71	61	82	76	70	12	17	915
DE	84	79	89	87	83	15	24	3,868
FL	85	78	88	85	79	658	22	90,086
GA	86	80	89	86	82	96	21	21,813
GU	70	79	85	79	77	3	13	113
HI	84	79	87	85	84	11	25	2,684
IA	86	80	89	87	85	111	37	10,707
ID	86	81	89	86	81	44	29	7,216
IL	84	74	88	85	82	392	24	37,045
IN	84	77	89	86	82	135	28	20,075
KS	87	81	90	87	84	80	33	11,875
KY	89	85	92	89	84	86	26	19,199
LA	88	83	91	88	86	168	24	24,659

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MA	82	78	87	84	82	138	21	23,611
MD	83	75	87	83	80	50	23	13,242
ME	90	87	92	90	84	19	31	5,072
MI	84	75	88	85	81	247	24	31,844
MN	86	79	89	87	83	102	31	14,465
MO	87	80	90	88	85	107	31	19,804
MP	64	80	83	83	87	2	5	17
MS	89	84	92	90	86	42	24	15,449
MT	87	83	91	88	82	19	30	2,048
NC	88	82	91	88	84	154	24	32,474
ND	87	83	91	86	86	13	34	1,825
NE	87	81	90	87	83	49	34	6,176
NH	87	85	90	87	84	23	28	5,124
NJ	85	77	88	85	82	39	22	12,457
NM	85	78	89	85	81	62	25	6,286
NV	81	78	88	83	82	118	19	7,481
NY	82	76	86	83	81	95	23	32,925
OH	84	76	88	85	82	293	24	41,916
OK	87	82	90	88	85	193	28	22,916
OR	84	78	89	85	80	43	25	11,864

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PA	87	80	90	88	83	202	28	51,323
PR	85	73	89	83	68	32	18	3,951
RI	89	83	89	88	84	19	26	4,988
SC	88	81	90	88	84	65	25	17,698
SD	87	83	86	88	86	21	44	2,242
TN	88	82	91	88	84	113	26	25,975
TX	86	79	89	86	83	954	23	89,415
UT	84	78	89	85	77	69	24	9,644
VA	85	78	88	86	79	179	25	28,110
VT	87	85	90	87	82	10	31	3,056
WA	82	77	88	85	79	62	25	17,676
WI	82	76	88	85	81	68	31	12,982
WV	88	82	91	89	84	46	27	10,147
WY	86	86	89	87	79	23	29	1,298
US	85	78	89	86	82	7,133	24	1,015,635

These results are from patients who received at least two skilled care home visits at some point between April 2023 through March 2024.

*Average "top box" scores for participating publicly reported home health agencies in each state.

See HHCAHPS results on <https://www.medicare.gov/care-compare/>.