

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2024 Public Reporting Period, October 2022 through September 2023 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.058	0.012	-0.215	-0.494	0.601
Non-English survey response Non-English survey response	-2.297	-2.601	-0.107	-0.033	-3.913
Age					
18–49	2.285	2.497	2.268	1.424	2.737
50–64	1.093	0.911	1.197	0.659	0.467
65–74	RC	RC	RC	RC	RC
75–84	-0.059	0.215	-0.11	0.237	1.869
85+	0.140	0.720	0.055	0.773	3.347
Education					
< 8th grade	-0.091	-0.098	0.573	0.381	-2.34
Some high school	-0.401	-0.202	0.189	0.103	-1.846
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.833	0.549	0.417	0.494	1.664
College graduate or more	1.825	1.145	0.921	1.055	4.526
Residence status					
Patient lived alone	1.098	1.604	1.348	1.427	2.55
Self-reported health status					
Excellent	-3.514	-4.639	-1.999	-2.422	-6.467
Very good	-0.590	-0.402	-0.342	-0.317	-0.965
Good	RC	RC	RC	RC	RC
Fair	0.529	0.513	0.383	0.378	0.322
Poor	2.097	2.102	1.755	1.588	0.879
Mental/emotional status					
Excellent/very good	-1.146	-1.267	-0.838	-0.945	-0.428
Good	RC	RC	RC	RC	RC
Fair/poor	0.694	0.670	0.613	0.811	0.838
Diagnoses					
Schizophrenia	1.297	1.363	1.793	2.082	3.156
Dementia/cerebral degeneration	0.387	0.331	0.312	0.809	0.797

RC = reference category