

**Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2020 Public Reporting Period, October 2018 through September 2019 Home Health Patients)**

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.244	0.245	0.069	-0.171	0.865
Non-English survey response Non-English survey response	-1.975	-1.906	-0.276	-0.292	-3.295
Age					
18-49	2.561	2.919	2.587	1.484	2.464
50-64	1.105	0.999	1.292	0.725	0.577
65-74	RC	RC	RC	RC	RC
75-84	-0.056	0.160	-0.131	0.271	1.673
85+	0.198	0.791	0.018	0.854	3.203
Education					
< 8th grade	0.013	-0.045	0.704	0.447	-2.559
Some high school	-0.434	-0.357	0.202	-0.028	-1.684
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.899	0.545	0.475	0.520	1.716
College graduate or more	1.922	1.166	1.026	1.094	4.608
Residence status					
Patient lived alone	1.082	1.569	1.278	1.387	2.423
Self-reported health status					
Excellent	-3.652	-4.552	-1.994	-2.467	-6.309
Very good	-0.519	-0.409	-0.275	-0.295	-1.069
Good	RC	RC	RC	RC	RC
Fair	0.554	0.515	0.472	0.436	-0.040
Poor	1.825	1.922	1.656	1.476	0.639
Mental/emotional status					
Excellent/very good	-1.208	-1.220	-0.780	-0.824	-0.002
Good	RC	RC	RC	RC	RC
Fair/poor	0.645	0.558	0.562	0.762	0.613
Diagnoses					
Schizophrenia	1.623	1.544	2.316	2.301	4.055
Dementia/cerebral degeneration	0.438	0.327	0.347	0.769	0.952

RC = reference category