

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2019 Public Reporting Period, October 2017 through September 2018 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.282	0.278	0.002	-0.211	0.94
Non-English survey response Non-English survey response	-2.086	-1.956	-0.169	0.068	-3.477
Age					
18-49	2.842	3.059	2.608	1.701	2.41
50-64	1.091	0.931	1.293	0.739	0.504
65-74	RC	RC	RC	RC	RC
75-84	-0.006	0.252	-0.067	0.299	1.679
85+	0.201	0.755	0.003	0.855	3.154
Education					
< 8th grade	-0.047	-0.077	0.557	0.255	-2.56
Some high school	-0.572	-0.457	0.062	-0.064	-1.815
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.979	0.651	0.495	0.562	1.787
College graduate or more	1.976	1.179	1.023	1.121	4.532
Residence status Patient lived alone	1.086	1.619	1.321	1.390	2.412
Self-reported health status					
Excellent	-3.689	-4.486	-2.062	-2.457	-6.305
Very good	-0.536	-0.435	-0.348	-0.312	-1.025
Good	RC	RC	RC	RC	RC
Fair	0.537	0.471	0.379	0.356	0.03
Poor	1.843	1.924	1.581	1.518	0.718
Mental/emotional status					
Excellent/very good	-1.235	-1.238	-0.839	-0.870	-0.012
Good	RC	RC	RC	RC	RC
Fair/poor	0.623	0.564	0.586	0.735	0.734
Diagnoses					
Schizophrenia	2.038	1.866	2.247	2.381	4.17
Dementia/cerebral degeneration	0.557	0.478	0.389	0.848	1.003

RC = reference category