

Table 1. HHCAHPS Patient-Mix Adjustment Factors for Linearized Scores (Four-Quarter Average for the April 2018 Public Reporting Period, October 2016 through September 2017 Home Health Patients)

Patient Mix Characteristic Patient Mix Level	Overall Rating	Willingness to Recommend	Care of Patients	Communication	Specific Care Issues
Proxy Proxy	0.336	0.422	0.054	-0.150	0.809
Non-English survey response Non-English survey response	-2.042	-1.809	-0.215	-0.066	-3.396
Age					
18-49	3.071	3.169	2.941	1.903	2.786
50-64	1.128	1.089	1.355	0.781	0.588
65-74	RC	RC	RC	RC	RC
75-84	-0.038	0.259	-0.086	0.324	1.548
85+	0.256	0.808	0.006	0.936	2.983
Education					
< 8th grade	-0.073	-0.051	0.488	0.331	-2.196
Some high school	-0.452	-0.382	0.111	0.025	-1.591
High school graduate/GED	RC	RC	RC	RC	RC
Some college	0.975	0.693	0.498	0.602	1.870
College graduate or more	1.993	1.216	1.026	1.154	4.840
Residence status					
Patient lived alone	1.031	1.501	1.284	1.396	2.26
Self-reported health status					
Excellent	-3.688	-4.50	-2.012	-2.348	-6.269
Very good	-0.568	-0.506	-0.344	-0.322	-0.966
Good	RC	RC	RC	RC	RC
Fair	0.465	0.409	0.394	0.375	-0.030
Poor	1.740	1.768	1.589	1.449	0.418
Mental/emotional status					
Excellent/very good	-1.253	-1.233	-0.828	-0.929	0.028
Good	RC	RC	RC	RC	RC
Fair/poor	0.677	0.571	0.633	0.728	0.741
Diagnoses					
Schizophrenia	1.780	1.836	2.188	2.280	3.897
Dementia/cerebral degeneration	0.423	0.351	0.298	0.640	0.861

RC = reference category